

Whittington Health Trust Board
 5th November 2014

Title:	Chief Executive's Report to the Board						
Agenda item:	14/158		Paper			3	
Action requested:	For discussion and information						
Executive Summary:	Headlines: <ol style="list-style-type: none"> 1. Winter plans 2. Flu campaign 2014/15 3. NHS England guidance on Ebola 4. Emergency Department (ED) performance 5. Consultant-led referral to treatment (RTT) waiting times 6. Finance performance at month six 7. Emma Thompson opens TB Centre 8. Whittington Health – the next five years 9. Foundation trust status 10. Update on executive director recruitment 11. Ed Balls and Andy Burnham visit Michael Palin Centre 12. Whittington Health library celebration 13. HSJ Clinical Leaders 2014 14. RiO update 15. NHS England Five Year Forward View 16. London Health Commission publishes <i>Better Health for London</i>. 						
Summary of recommendations:	The Board is recommended to discuss the report.						
Fit with WH strategy:	This report provides and update on key issues that could affect Whittington Health's strategy.						
Reference to related / other documents:	n/a						
Reference to areas of risk and corporate risks on the Board Assurance Framework:	n/a						
Date paper completed:	26 October 2014						
Author name and title:	Simon Pleydell, Chief Executive		Director name and title:		Simon Pleydell, Chief Executive		
Date paper seen by EC n/a		Equality Impact Assessment complete?	n/a	Quality Impact Assessment complete?	n/a	Financial Impact Assessment complete?	n/a



Chief Executive's Report to the Board November 2014

The purpose of this report is to update the Board on local, regional and national policy changes that will affect the organisation and set out the key issues facing the Trust.

Quality

1. Winter plans

The Trust has extensive plans in place to cope with additional pressures on its services throughout winter. In the hospital, we have received funding to open extra winter beds. Our ambulatory care centre offering same day emergency and urgent treatment is fully operational and for the first time this winter will give support to the emergency department and enable patients to go home earlier. There is a dedicated clinic in the centre for same day multidisciplinary assessment of older people to support GPs and community teams. Our emergency department is also being strengthened to ensure more staff and extra support at peak times. In the community, we have a virtual ward and children's hospital at home service to care for people in their own homes. Our district nursing team, community matrons and specialist nursing team are working closely with GPs, care homes and extra care sheltered accommodation to prevent avoidable admissions to hospital. A new team in the community, the integrated community ageing team (ICAT), with a consultant geriatrician and specialist GP, is supporting patients over 75 stay in their own homes, rather than being admitted to hospital.

2. Flu campaign 2014/15

Our flu campaign is underway across the Trust. Latest figures show we have already vaccinated 35 per cent of colleagues across the organisation, a total of 938 people. Last year we were the first London trust to achieve the target and vaccinate 75 per cent of our colleagues. The flu campaign is an important part of our winter plans to protect patients, colleagues and their families.

3. NHS England guidance on Ebola

NHS England has issued posters for colleagues and the public on Ebola. These are displayed in our emergency department (ED). We have strong systems in place to treat any patient who has a suspected infectious disease, including Ebola. Patients arriving at our emergency department are assessed for symptoms of Ebola and their travel history reviewed to check whether they have returned from Guinea, Liberia or Sierra Leone or have cared for a person with Ebola in the past 21 days. Any patient considered at high risk of having the disease will be isolated immediately and anyone confirmed as having Ebola will be transferred to the UK's high level isolation unit (HLIU) at the Royal Free Hospital. The risk of encountering patients with Ebola in the UK is considered very low.

Performance

4. Emergency Department (ED) performance national standard

Our Emergency Department has performed strongly against the national standard, ranking the second best in London for type 1 emergency departments in quarter two. We saw 96 per cent of patients within four hours. Our performance for September also met the four-hour target (95.5 per cent). A second phase of additional funding is due to be given to

emergency departments this winter to reduce pressure and waiting times. Our allocation has not been confirmed.

5. Consultant-led referral to treatment (RTT) waiting times

We have been treating an extra 900 patients as part of a national initiative to reduce the number of patients waiting for elective (planned) care. As expected, this has impacted on our performance in some areas. In August, our targets were revised to allow the treatment of long waiting patients. During the month, 93.7 per cent of our non-admitted patients started treatment within 18 weeks. The admitted figure was 78.2 per cent. We are also using our spare theatre capacity to support a couple of other trusts with treating additional patients who may have had a prolonged waiting time.

Finance

6. Financial position at month six (September)

Our financial position remains an areas for major concern. Our in-month position is £622k deficit against a planned surplus of £4k. This brings our year-to-date position to £5.3m deficit. The deficit is a combination of income underperformance and expenditure pressures. Meetings have been held with our commissioners following lower than expected income on a 'block' contract. There has also been activity underperformance against the NHS England specialised contract, particularly in the areas of critical care and drugs. While our agency spending has reduced, our cost improvement programme is behind plan. The Trust is continuing to tighten its grip on spending looking at a range of initiatives including areas of external contract management. We are still forecasting a balance position by the end of the financial year. However, we recognise there is an increasing risk to delivering this as we approach year end.

Other key updates

7. Emma Thompson opens TB centre

Our new tuberculosis (TB) centre at The Whittington Hospital was officially opened by award-winning actress Emma Thompson on 8 October 2014. The new centre is part of TB Service North Central London, a coordinated TB service for all adults and children with suspected or known tuberculosis (TB) run in partnership with University College London Hospitals NHS Foundation Trust (UCLH). The service aims to reduce the capital's high number of new TB cases and make it easier for patients to receive treatment. It uses the latest methods to test and treat people with suspected or known TB.

8. Whittington Health – the next five years

We have been working with The King's Fund to review our clinical strategy. On 8 October its chief executive Chris Ham and his colleague Hugh Alderwick shared their perspectives with the Trust on our journey to date as an integrated care organisation and gave examples of work across the UK and internationally. They made a series of recommendations and we are working with colleagues, partners, patients and the community on how we develop our clinical strategy for the next five years. This includes a series of health 'conversations' across Islington and Haringey when everyone is encouraged to drop in and give feedback on their health priorities, concerns and suggestions. We are also looking for people who are passionate about our services and have experienced our care to become our Whittington Health patient champions. Our new champions will help us to develop our strategy and tell our story. National patient

champion Ashley Brooks will be joining us at two events. More details of the events are on our website. The work will culminate in a new vision and clinical strategy in December.

9. Foundation trust status

The Islington Tribune in October incorrectly reported that we had abandoned our plans to become a foundation trust. We remain committed to achieving foundation trust status but are not actively pursuing it at the moment. For the Trust to be successful, we need a permanent leadership team, clear strategy, motivated staff and a high level of patient satisfaction, as well as a good inspection by the Care Quality Commission (CQC). We will take the necessary time to get this right.

10. Update on executive director recruitment

The recruitment process for a permanent chief executive is continuing led by our chair in conjunction with the NHS Trust Development Authority (TDA). An update is expected in November. Interviews are scheduled for the end of November for the permanent chief finance officer (CFO) post.

11. Ed Balls and Andy Burnham visit Michael Palin Centre

Shadow chancellor Ed Balls and shadow health secretary Andy Burnham visited our Michael Palin Centre in October to celebrate International Stuttering Awareness Day (ISAD). They spoke to children receiving therapy at the centre and took part with colleagues at the centre in a balloon launch. ISAD's slogan this year was "We speak with one voice". The day raises awareness of stammering across the world.

12. Whittington Health library celebration

Our library will be celebrating its first anniversary on Wednesday 29 October. The main speaker will be Professor Trisha Greenhalgh OBE, Professor of Primary Health Care and Dean for Research Impact at Barts and The London School of Medicine and Dentistry, who will be discussing the crisis in evidence-based medicine. She will be joined by Richard Osborn, North Central and East London (NCEL) strategic lead for library services and e-learning, and our consultant paediatrician Dr Caroline Fertleman.

13. HSJ Clinical Leaders 2014

Congratulations to Dr Kim Holt and Professor Jane Dacre who were announced in the HSJ's list of 100 Clinical Leaders for 2014. The list showcases people who have made the greatest impact on health policy, service transformation, and innovation. The 100 people chosen are leaders, both in their practice and their day to day example.

14. RiO update

We have successfully upgraded our community clinical information system for storing electronic patient records securely. RiO, which is used by our community services in Islington and Haringey, was switched to RiO2 in October. The upgrade was required as part of our contract.

15. NHS England Five Year Forward View

The NHS Five Year Forward View was published on 23 October and sets out a vision for the future of the NHS. It has been developed by the partner organisations that deliver and oversee health and care services including NHS England, Public Health England, Monitor, Health Education England, the Care Quality Commission and the NHS Trust Development Authority. Patient groups, clinicians and independent experts have also provided their advice to create a collective view of how the health service needs to change over the next five years if it is to close the widening gaps in the health of the population, quality of care and the funding of services.

16. London Health Commission publishes *Better Health for London*

The London Health Commission published its *Better Health for London* report on 15 October to the Mayor of London, Boris Johnson. Chaired by Professor the Lord Darzi of Denham, examined how London's health and healthcare can be improved for the benefit of the population. The report makes more than 60 recommendations and sets out 10 ambitions for the city. It proposes tough measures to combat the threats posed by tobacco, alcohol, obesity, lack of exercise and pollution, which harm millions of people.