

## Whittington Health Trust Board

2 July 2014

<b>Title:</b>	Chief Executive's Report to the Board						
<b>Agenda item:</b>	<b>14/114</b>			<b>Paper</b>		<b>3</b>	
<b>Action requested:</b>	For discussion and information						
<b>Executive Summary:</b>	<p>Headlines:</p> <ol style="list-style-type: none"> <li>1. New infection control campaign</li> <li>2. Septicaemia in neonatal intensive care unit</li> <li>3. Nurse staffing levels</li> <li>4. Performance against key targets</li> <li>5. Financial position at month two</li> <li>6. Operational resilience funding</li> <li>7. Update on executive director recruitment</li> <li>8. Staff Friends and Family Test (FFT) launched</li> <li>9. NHS Confederation Conference</li> <li>10. Professor David Fish knighted in Queen's Birthday Honours</li> <li>11. N19 pilot team receives acclaim at Islington Council staff awards</li> <li>12. Kate Granger awards 2014</li> </ol>						
<b>Summary of recommendations:</b>	The Board is recommended to discuss the report.						
<b>Fit with WH strategy:</b>	This report provides an update on key issues that could affect the Whittington Health strategy.						
<b>Reference to related / other documents:</b>	Financial and performance reports.						
<b>Reference to areas of risk and corporate risks on the Board Assurance Framework:</b>							
<b>Date paper completed:</b>	23 June 2014						
<b>Author name and title:</b>	Simon Pleydell, Chief Executive			<b>Director name and title:</b>	Simon Pleydell, Chief Executive		
<b>Date paper seen by EC</b>	n/a	<b>Equality Impact Assessment complete?</b>	n/a	<b>Quality Impact Assessment complete?</b>	n/a	<b>Financial Impact Assessment complete?</b>	n/a

# Chief Executive's Report to the Board

2 July 2014

The purpose of this report is to update the Board on local, regional and national policy changes that will affect the organisation and set out the key issues facing the Trust.

## Quality

### 1. New infection control campaign

The Trust has launched a new infection control campaign encouraging the effective management of all diarrhea cases. The Trust has had six Clostridium difficile trust attributable cases so far this year against an objective of 19. The new campaign is in addition to our trust-wide campaign 'Join the Whittington Warriors which encourages all staff, hospital visitors and patients to join the 'Whittington Warriors' in the fight against infections.

### 2. Septicaemia in neonatal intensive care unit

A baby at The Whittington Hospital was diagnosed in June with the bacterial infection 'bacillus cereus'. The baby had received the potentially affected intravenous liquid (total parenteral nutrition, TPN). This was one of a number of cases at hospitals in England. Investigations to date suggest the source of the infection was the contamination of intravenous liquid products during a single day of production which are no longer in production. The baby was transferred to another specialist unit for an unrelated condition. We also reported another possible case. Public Health England (PHE) and the Medicines and the Healthcare Products Regulation Agency (MHRA) are continuing an investigation into the cases.

### 3. Nurse staffing levels

Our nurse staffing levels in May have been published on the Trust website following a commitment made by the Government in Hard Truths: The journey to putting patients first, part of its response to the Francis Report. The information includes the percentage of nurses, midwives and care staff deployed on wards at The Whittington Hospital compared to the agreed ward staffing levels. The data is also displayed on NHS Choices.

## Performance

### 4. Performance against key national targets

Emergency Department (ED) performance - Our emergency department met the target in May of seeing 95 per cent of all patients within four hours. This was the eighth consecutive month the department has met the target with performance of 96.3 per cent.

18 week referral to treatment waiting times – We achieved the national performance standards in May, 90.3 per cent of admitted patients (target 90 per cent) and 95 per cent of non-admitted (target 95 per cent) started treatment within 18 weeks. Following an EPR (Electronic Patient Record) upgrade, we have been working to validate the data for the incomplete consultant-led referral to treatment pathway. We expect to report this in July.

Musculoskeletal (MSK) and district nursing - We have improvement programmes to develop both services. The revised MSK model includes information and education for patients and a single point of access into the three services. A new website is being

developed for MSK patients. In district nursing, there have been improvements in the recruitment of nursing and support staff, alignment to locality based teams and coordination with local GPs. New monthly updates on both services will be sent to GPs.

## Finance

### 5. Financial position at month two

Our position two months into the financial year continues to show us behind our plan. At the end of May, we are £700k (1.5 per cent expenditure) worse than projected. Our actual deficit is £1.5m against a planned deficit of £0.8m. A deficit was planned for the first half of the year as a greater proportion of savings are set to deliver after September. Greater scrutiny of Trust expenditure is being carried out particularly in non-clinical areas, discretionary spending and non-clinical vacant posts. Our cost improvement programme steering grouping is meeting every fortnight and plans to reduce agency staffing have again been reviewed. We knew this would be a challenging year financially for the Trust in line with much of the rest of the NHS. The Trust is making every effort to increase its grip on costs and draw upon new income sources. All savings plans are assessed to ensure there will be no impact on the safety and quality of the services we provide to our patients and users of our services.

### 6. Operational resilience funding

The Trust welcomes the announcement of an additional £250m to support elective (planned care) waiting lists and a £400m fund for urgent and emergency care in 2014/15. The funding is part of arrangements to support the NHS deliver operationally resilient healthcare services during the year. Clinical commissioning groups (CCGs) will receive the urgent and emergency money who will allocate it to provider trusts. Funding for elective care is coming from NHS England area teams. We will receive more information on our allocation in the next few weeks. The aim this year is to move from winter funding to a more system wide, year round resilience plan which is essential to delivering continuous quality patient care.

## Other key updates

### 7. Update on executive director recruitment

The assessment process for the new **chief executive** is due to take place at the end of June with interviews at the beginning of July. We hope to make an announcement in the next couple of weeks. The chief executive will play an important role in the recruitment of other substantive staff to the Board.

Richard Jennings consultant in infectious diseases and acute medicine, has taken up the post of **medical director** for up to a year. This follows the post being advertised internally. A substantive appointment will be made in the future. Dr Clarissa Murdoch, clinical director for acute medicine, has replaced Richard as **acting divisional director of integrated care and acute medicine (ICAM)** while recruitment for the position is underway.

Philippa Davies has been appointed new **director of nursing and patient experience** on a one-year secondment from 1 August. Philippa has been deputy director of nursing for East and North Hertfordshire NHS Trust for almost five years and has extensive experience of working in senior management roles in complex Trusts. Many thanks to Jill Foster, who left at the end of June, for all her work and significant contribution over the last three months. Alison Kett will be acting director of nursing and patient experience until Philippa takes up the role.

We are now advertising for a substantive **Chief Financial Officer (CFO)**. The closing date for applications is Monday 7 July 2014.

#### **8. Staff Friends and Family Test (FFT) launched**

In the last month, we have launched the Staff Friends and Family Test (FFT). This was developed by NHS England and a working group made up of representatives from provider trusts, staff side representatives and NHS Employers. It has been introduced for all NHS trusts providing acute, community, ambulance and mental health services in England. It is hoped that staff FFT will help to promote a cultural shift in the NHS with staff have more opportunity and confidence to speak up, and where the views of staff are increasingly heard and are acted upon. It follows the roll out of the FFT for patients in Emergency Department (ED), inpatient wards and maternity.

#### **9. NHS Confederation Conference**

Health leaders gathered at the NHS Confederation's annual conference in Liverpool at the beginning of June. In his keynote address, health secretary Jeremy Hunt told delegates the future of sustainability in the NHS rests on not "turning back the clock on Francis and revolutionising out-of-hospital care". He acknowledged that the service has made a good start on learning from Francis, but said there was still a lot more to do. Shadow health secretary Andy Burnham said the time had come to 'reset' the NHS as a service of the 21<sup>st</sup> century which caters for the whole person. He said the financial tide in the system pulls towards hospitals, not home and stability and clear incentives for the acute sector would stem the tide and create the needed shift from hospital to home. The new NHS England chief executive said the NHS focused on three aspects to improve care: commissioning for outcomes and value, accelerating the redesigning care models and harnessing the coming innovations in modern medicine

#### **10. Professor David Fish knighted in Queen's Birthday Honours**

Professor David Fish, managing director of UCLPartners Academic Science Health Partnership has been knighted in the Queen's Birthday Honours for 2014. Professor Fish became managing director of UCLPartners when it was established in June 2009, following a distinguished career in clinical leadership in the NHS and as a consultant in clinical neurophysiology and neurology. He has led the development of the academic health science partnership, instilling a culture of collaboration and support across universities, the NHS and industry for the benefit of a population of six million people.

#### **11. N19 pilot team receives acclaim at Islington Council staff awards**

Congratulations to the N19 pilot team, a multi-agency team comprising health and social care staff from Islington Council and Whittington Health, who won Team of the Year Award at Islington Council's EPIC Staff Awards on 17 June. The award recognises the team that has made an outstanding contribution to a fairer Islington. The 10 month pilot was set up to test how the council's adult social care services and Whittington Health's services could work more innovatively together, to provide a better and more coordinated service for Islington residents living in the N19 area. The team were also highly commended in the outstanding innovation category. The nominations highlighted the team's energy and drive and their demonstration that high quality safe services could be achieved regardless of the financial challenge.

#### **11. Kate Granger awards 2014**

Well done to Matty Asante-Owusu, sickle cell community matron and service lead for sickle

cell and thalassaemia community services, and Life Force, paediatric palliative care team, who were commended in the first Kate Granger awards. The awards for compassionate care were created by NHS Employers and NHS England to recognise Kate's inspiring work and to celebrate people making a positive difference to patient care. Kate, an NHS doctor was diagnosed with cancer in August 2011. She has become an award-winning blogger and well-known for her successful #hellomynameis campaign, encouraging fellow healthcare workers to introduce themselves properly to patients.