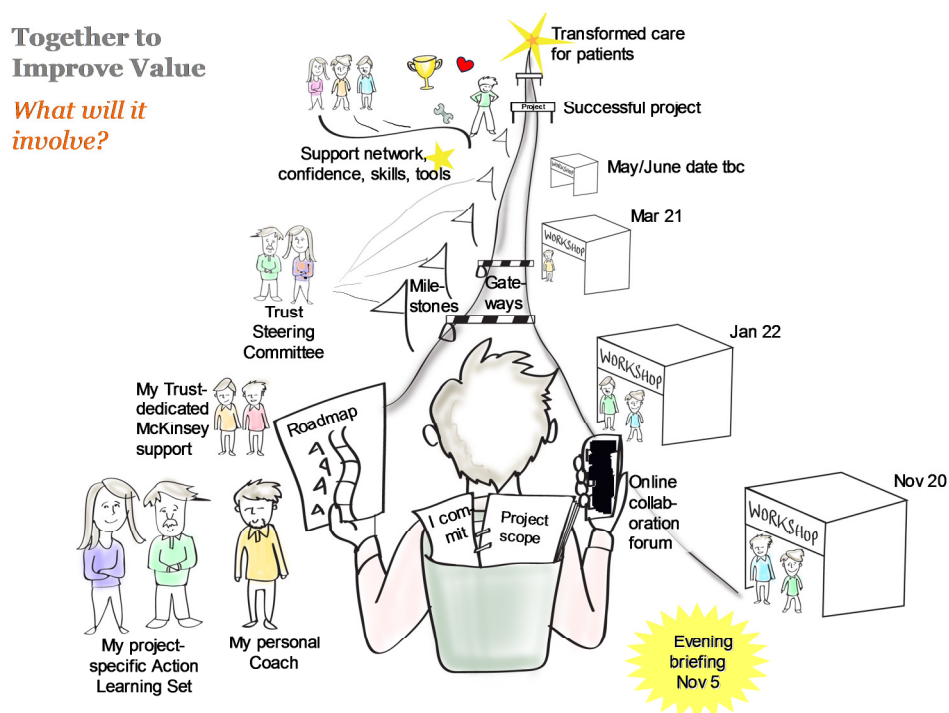


Together to improve Value

NHS London Trust Productivity Support Programme

What is this, and why are we doing it?

- NHS hospital services are under pressure. We need to become more productive to deliver ever-better care in a way that is sustainable with available funding. As part of this, we need to achieve FT status. All of this is important, and challenging
- Together to Improve Value is a programme for the **London non-specialist acute Trusts**, to support us and our colleagues to deliver improvements now, while also building our change leadership skills for the future
- Each Trust will nominate at least 20 participants (depending on its size) – leaders from across staff groups and levels, up to Executive Director - with the CE as overall sponsor
- These participants will work in multi-disciplinary, multi-level teams of ~3-5. Each team will deliver a high-priority project during the programme, a project that will **improve value** – deliver better outcomes and patient experiences with the resources available – not just reduce cost
- You will be supported to do this through a **multi-faceted programme** of: workshops; monthly action learning working sessions with teams working on the same topic at other Trusts, supported by a McKinsey consultant; 1-on-1 professional coaching with your Personal Coach; monthly reviews with your Trust executive team; and opportunities to get to know like-minded colleagues across London, including an online forum; And all of this will be built around a clear, structured project delivery process, custom-designed to meet your needs.



How will this benefit my patients and community, my Trust, my team and me?

- *It will help you, before the programme ends, to deliver an important value-improving project, leading to measurable improvements in both productivity and quality – making it easier for*

people to access clinically-effective, safe care and have a good experience of it – as well as a better experience for patients and staff.

■ ***It will help you to build your skills, tools, and confidence:***

- Practical skills, knowledge and experience, relevant to leading project teams and influencing others to deliver change in a sustainable way;
- Greater confidence, resilience and insight into yourself;
- A new energy and enthusiasm for driving improvement;
- An internal reputation for leading improvement; and
- A larger network of like-minded healthcare professionals across London, supported by an online collaboration forum

What will be my role and commitment?

You will be one member of a multi-disciplinary team - managers, clinicians, nurses - in your Trust working on a Value Improvement Project (VIP), with a specific focus agreed with your CE. One example might be improving patient care to reduce length-of-stay, or improving flow and productivity in A&E. We will work with you to agree a scope that is challenging but achievable, and then support you to deliver on that over a period of six months.

To benefit from the programme, you will need to commit time: participating in all Forums (four full days including dinner afterwards – Nov 20, Jan 22, Mar 21, and a date in late May to be confirmed); to a half-day working session each month with your VIP cohort; to a couple of hours each month talking with your Personal Coach, plus same again to prepare; and to dedicating other time to your VIP - how much time will depend on your role, and will need to be agreed with your Trust top team.

You will also need own your success, and actively make use of the programme to help you.

What next?

■ **Hold the 5th of November and the 20th of November in your diary.**

- On the evening of Nov 5th, we will hold an informal open evening, where you can get more information about the programme, and your role.
- On the Nov 20th, the programme will launch with the first full-day workshop

■ The programme team will confirm all subsequent workshop dates during the next few weeks.

■ Got a question? Contact Hannah Cashin (hannah.cashin@london.nhs.uk or 020 7932 3920)

What participants of previous similar programmes said

- “This programme has fundamentally changed my views. It’s helped me to reconcile clinical quality with running a viable business; operationally, financially and in terms of developing people. So now I see that by being a ‘doctor-leader’ I can amplify my influence in terms of pushing the things I care about; quality, patient care, safety and effective team-based medicine. For the first time I am actually considering giving up some clinical PAs to spend more time managing the service. That’s quite a big deal for me.”
- “The workshops have helped to provide a challenging (but supportive) environment to test my own thinking”
- “I have found the work inspiring and support invaluable”
- "I feel more confident ... I feel I have moved a long way...making contacts and working with people whom I would have considered outside my league.”