

PERFORMANCE & QIPP DASHBOARD

JANUARY 2012

Domain (target)	Trust Summary		IC & Acute Medicine		Surgery & Diagnostics		Women, Children & Families	
	Jan-12	YTD	Jan-12	YTD	Jan-12	YTD	Jan-12	YTD
National Targets								
Urgent Care: Total Time in ED (95th % Wait < 240 mins)	239 min	239 min	239 min	239 min				
Urgent Care: Total Time in ED - Admitted (95th % Wait < 240 mins)	394 min	349 min	394 min	349 min				
Urgent Care: Total Time in ED - Non-Admitted (95th % Wait < 240 mins)	234 min	235 min	234 min	235 min				
Urgent Care: Wait for Assessment (95th % Wait < 15 mins)	7 min	8 min	7 min	8 min				
Urgent Care: Wait for Treatment (Median < 60 mins)	84 min	79 min	84 min	79 min				
Urgent Care: Left Without Being Seen Rate (<5%)	4.2%	4.2%	4.2%	4.2%				
Urgent Care: Re-attendance Rate (>1% and <5%)	7.3%	7.9%	7.3%	7.9%				
18 Weeks: Admitted (95th % Wait < 23 weeks)	17.8 wk	20.0 wk	28.5 wk	24.7 wk	18.1 wk	20.6 wk	16.6 wk	17.7 wk
18 Weeks: Non-Admitted (95th % Wait < 18.3 weeks)	16.0 wk	14.5 wk	15.9 wk	13.5 wk	16.4 wk	16.1 wk	12.2 wk	12.6 wk
18 Weeks: Incomplete Pathways (95th % Wait < 28 weeks)	16.9 wk	23.9 wk	18.1 wk	19.2 wk	15.6 wk	26.0 wk	14.8 wk	26.7 wk
Diagnostic Wait: % Seen within 6 weeks (>99%)	100%	99.6%	100.0%	98.8%	100%	99.6%	100%	99.8%
Cancer: 14 days from urgent GP/breast referral (93%)	94.6%	95.5%	91.8%	92.6%	95.5%	96.1%	92.9%	95.1%
Cancer: 31 days from decision to treat to treatment (96%)	100%	99.4%	100%	100%	100%	99.2%	n/a	100%
Cancer: 62 days from referral/upgrade to treatment (86%)	90.6%	87.3%	88.9%	94.7%	93.0%	88.1%	0.0%	54.2%
Cancelled Operations (<0.8% of elective admissions)	0.2%	0.4%	0.0%	0.2%	0.3%	0.4%	0.5%	0.7%
Single-Sex Accommodation (0 mixed sex breaches)	0	9	0	9	0	0	0	0
Delayed Transfers of Care (<3.5% of beddays)	0.9%	1.8%						
Diagnostics: Cervical Cytology Turnaround Times (98% within 14 days)	99%				99%			
Diagnostics: Histopathology Turnaround Times (80% within 10 days)	91%				91%			
Diagnostics: General Cytology Turnaround Times (80% within 7 days)	99%				99%			
Diagnostics: A&E Turnaround Times (90% within 1 hour - combined measure)	85%				85%			
Maternity Bookings within 12 weeks 6 days (90%)	86.3%	89.4%					86.3%	89.4%
Maternity: 1:1 care in established labour (100%) (Nov 2011)	100%	100%					100%	100%
Maternity: Smoking in pregnancy at delivery (<17%)	8.5%	8.1%					8.5%	8.1%
Maternity: Breastfeeding at birth (78%)	94.9%	91.7%					94.9%	91.7%
Health Visits: Prevalance of breastfeeding at 6-8wks (74%) (Q3)	75%	74%					75%	74%
Health Visits: New Birth Visits (Islington, 95% within 14 days)	70.4%	72.7%					70.4%	72.7%
Health Visits: New Birth Visits (Haringey, 95% within 28 days)	90.9%						90.9%	
Child Health: Immunisations - Islington (80%) (Q3)	87.1%	84.9%					87.1%	84.9%
Child Health: Immunisations (Haringey) (80%) (Q3)	81.7%						81.7%	
GUM: Patients offered appointment within 2 days (100%)	100%	100%					100%	100%
IAPT: Number entering psychological therapies (Q3)	802	2111	802	2111				
IAPT: Number moving off sick pay & benefits (Q3)	20	125	20	125				
Community Dentistry: Patients' overall rating of service	94%				94%			
Monitor Community Services Governance Indicators: Referrals	9008	90537	6343	65848			2665	24689
Monitor Community Services Governance Indicators: Contacts	51726	487168	35048	345515			16678	141653

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SLA Indicators	Jan-12	YTD	Jan-12	YTD	Jan-12	YTD	Jan-12	YTD
Outpatient Follow-Up Ratio (Median) - % excess follow-ups (<1%)	17%		26%		9%		19%	
Consultant to Consultant Activity (Median) - % excess firsts (<1%)	<1%		0%		<1%		0%	
Emergency Readmissions - from original elective admission (0 allowed)								
Emergency Readmissions - from original emergency admission (25% reduction from 2010/11)								
Excess Beddays (against SLA plan)								

Local Targets

Formal Complaints Response Times - % responded on time (85%)	85%		86%		86%		80%	
Consultant 7 Day Ward Rounds	N	N	N	N	N	N	Y	Y
Acute Medicine: Consultant presence 8am-8pm every day	N	N	N	N				
Surgery: Consultants with no elective work on call 7 days	N	N			N	N		
Discharge Before 11am (50% by Apr 12)	29.6%	21.4%	27.4%	23.4%	31.6%	18.2%	33.3%	20.7%
Average Length of Stay (1 day reduction by March 2013)	6.1	6.2	8.2	7.7	4.3	4.2		
Theatre Session Utilisation (95%)	76.8%				76.8%			
Outpatient Provider Cancellation Rates - Community Adult Services (2%)	9.7%	10.4%	9.7%	10.4%				
Outpatient Provider Cancellation Rates - Community Children's Services (2%)	4.2%	5.7%					4.2%	5.7%
Outpatient DNA Rate - Acute (8%)	13.7%	14.0%	15.1%	15.3%	14.9%	15.1%	11.7%	12.0%
Outpatient DNA Rate - Community Adult Services (8%)	9.5%	9.1%	9.5%	9.1%				
Outpatient DNA Rate - Community Children's Services (8%)	12.9%	14.6%					12.9%	14.6%
Outpatient Clinics: % waiting less than 15 minutes (98%)	63.0%	65.1%	58.2%	61.4%	51.0%	57.5%	76.5%	75.0%
Outpatient Follow-Up Ratio (Upper Quartile) - % excess follow-ups (<1%)	32%		39%		24%		40%	
Consultant to Consultant Activity (Upper Quartile) - % excess firsts (<1%)	1.3%		<1%		2.1%		0%	
Community Average Waiting Times: Children (18 weeks)	12.1 wk	12.3 wk					12.1 wk	12.3 wk
Community Average Waiting Times: Adults (6 weeks)	5.5 wk	5.0wk	5.5 wk	5.0wk				
Drugs & Alcohol Service: 3 weeks waiting time (100%) (Q3)	100%	100%	100%	100%				
Drugs & Alcohol Service: % effective treatment (85%) (Q3)	84%	85%	84%	85%				
Drugs & Alcohol Service: planned discharges (85%) (Q3)	80%	84%	80%	84%				
Data Quality: NHS Number Completeness - Acute (YTD only to Dec 11)		97.2%						
Data Quality: NHS Number Completeness - Community	99.9%	99.9%						
Data Quality: Outcomes Not Recorded - Acute (<0.5%)	0.2%		0.2%		0.10%		0.3%	
Data Quality: Outcomes Not Recorded - Community (<0.5%)	2.5%		1.7%				4.2%	

■ Above standard
 ■ near miss/at risk
 ■ below standard
 ■ not applicable