

Monthly Ward Quality Indicators

Integrated Care & Acute Medicine Directorate Summary: OCT 2011

OCT 2011		Target	Cavell	Cloude sley	Isis	Mary Seacole North	Mary Seacole South	Mercers	Meyrick	Montusc hi	Nightinga le
Infection Prevention and Control	Number of MRSA Bacteraemia Cases	0	0	0	0	0	0	0	0	0	0
	Number of MSSA Bacteraemia Cases	0	0	0	0	0	0	0	0	0	0
	Number of C Diff Cases	0	0	0	0	0	0	0	0	0	0
	Number of E Coli Cases	0	0	0	0	0	0	0	0	0	0
	Hand Hygiene Audit Score	95%	-	89%	67%	93%	87%	100%	93%	70%	100%
	Ward Cleanliness Audit Score	95%	99%	-	-	90%	96%	94%	100%	93%	96%
	Number of Indwelling Urinary Catheters	num	5	4	0	1	0	3	2	1	1
Patient Experience	Number of Complaints	0	1	1	0	0	1	0	0	0	1
	Number of Patient Survey Responses	num	9	-	-	8	-	11	11	-	24
	Net Promoter Score	+ve %	-11%	-	-	50%	-	27%	36%	-	71%
	Activity Follow Score	%	-	-	-	-	-	-	-	-	-
	Number of Mixed Sex Breaches	0	0	0	0	0	0	0	0	0	0
Patient Safety	Number of High Risk/Serious Incidents	0	1	0	0	1	0	1	0	0	0
	Number of Grade 3 or 4 Pressure Ulcers	0	0	0	0	0	0	1	0	0	0
	Number of Falls	num	5	5	0	4	0	1	3	4	0
	Number of Discharge Alerts	0	1	0	2	1	0	1	0	0	0
	Number of Incidents Reported	num	9	7	1	33	4	5	6	9	0
Quality of Care	Nutrition screen on admission (48hrs)	95%	-	-	-	-	-	-	-	-	-
	Number of Nurse-Lead Discharges	num	0	2	0	7	4	0	2	0	0
	Patients Discharged before 11am	num	33%	44%	-	14%	15%	30%	43%	36%	19%
Staffing	WTE Vacant (% of Establishment)	%	9%	3%	-	9%	9%	6%	26%	21%	16%
	Sickness Absence Percentage	3%	-	1.9 %	-	-	1.4 %	4.5 %	9.2 %	1.0 %	6.4 %
	Bank Hours (% of Vacant WTE)	%	140%	496%	-	-	-	306%	100%	128%	87%
	Agency Hours (% of Vacant WTE)	%	16%	11%	-	-	-	24%	15%	1%	5%

Monthly Ward Quality Indicators

Surgery, Cancer & Diagnostics Directorate Summary: OCT 2011

OCT 2011		Target	Coyle	ITU	Thorogood	Victoria
Infection Prevention and Control	Number of MRSA Bacteraemia Cases	0	0	0	0	0
	Number of MSSA Bacteraemia Cases	0	0	0	0	0
	Number of C Diff Cases	0	0	0	0	0
	Number of E Coli Cases	0	0	0	0	0
	Hand Hygiene Audit Score	95%	100%	100%	100%	93%
	Ward Cleanliness Audit Score	95%	96%	95%	94%	96%
	Number of Indwelling Urinary Catheters	num	8	13	1	5
Patient Experience	Number of Complaints	0	1	0	0	0
	Number of Patient Survey Responses	num	30	-	18	18
	Net Promoter Score	+ve %	57%	-	28%	56%
	Activity Follow Score	%	-	-	-	-
	Number of Mixed Sex Breaches	0	0	0	0	0
Patient Safety	Number of High Risk/Serious Incidents	0	1	0	0	0
	Number of Grade 3 or 4 Pressure Ulcers	0	1	0	0	0
	Number of Falls	num	1	0	1	2
	Number of Discharge Alerts	0	1	-	0	1
	Number of Incidents Reported	num	13	0	1	15
Quality of Care	Nutrition screen on admission (48hrs)	95%	88%	-	-	-
	Number of Nurse-Lead Discharges	num	0	0	0	0
	Patients Discharged before 11am	num	17%	44%	32%	34%
Staffing	Number of Full Time Positions Vacant	num	24%	-	8%	6%
	Sickness Absence Percentage	3%	1.8 %	0.6 %	8.4 %	13.3 %
	Bank Hours (% of Vacant WTE)	num	89%	-	160%	175%
	Agency Hours (% of Vacant WTE)	0	-	-	11%	52%

Monthly Ward Quality Indicators

Women, Children & Families Summary: OCT 2011

OCT 2011		Target	Betty Mansell	Birth Centre	Cearns (Me3)	Cellier Mothers	Ifor	Labour	Murray	NICU	SCBU
Infection Prevention and Control	Number of MRSA Bacteraemia Cases	0	0	0	0	0	0	0	0	0	0
	Number of MSSA Bacteraemia Cases	0	0	0	0	0	0	0	0	0	0
	Number of C Diff Cases	0	0	0	0	0	0	0	0	0	0
	Number of E Coli Cases	0	0	0	0	0	0	0	0	0	0
	Hand Hygiene Audit Score	95%	90%	-	-	-	100%	-	-	-	-
	Ward Cleanliness Audit Score	95%	-	-	97%	100%	-	100%	100%	-	-
	Number of Indwelling Urinary Catheters	num	1	-	-	-	0	-	-	-	-
Patient Experience	Number of Complaints	0	0	0	0	0	0	1	0	0	0
	Number of Patient Survey Responses	num	-	-	-	-	-	-	-	-	-
	Net Promoter Score	+ve %	-	-	-	-	-	-	-	-	-
	Activity Follow Score	%	-	-	-	-	-	-	-	-	-
	Number of Mixed Sex Breaches	0	-	-	-	-	-	-	-	-	-
Patient Safety	Number of High Risk/Serious Incidents	0	0	2	0	0	1	1	0	0	0
	Number of Grade 3 or 4 Pressure Ulcers	0	0	0	0	0	0	0	0	-	-
	Number of Falls	num	1	0	0	0	0	0	0	-	-
	Number of Discharge Alerts	0	0	-	-	1	-	1	-	-	-
	Number of Incidents Reported	num	2	11	2	7	12	52	6	0	0
Quality of Care	Nutrition screen on admission (48hrs)	95%	-	-	-	-	-	-	-	-	-
	Number of Nurse-Lead Discharges	num	0	0	0	0	-	-	0	-	-
	Patients Discharged before 11am	num	19%	-	-	-	-	-	-	-	-
Staffing	Number of Full Time Positions Vacant	num	14%	-	-	-	-	-	-	-	-
	Sickness Absence Percentage	3%	9.2 %	-	-	-	-	-	-	6.1 %	-
	Bank Hours (% of Vacant WTE)	num	108%	-	-	-	-	-	-	-	-
	Agency Hours (% of Vacant WTE)	0	25%	-	-	-	-	-	-	-	-