

# Monthly Ward Quality Indicators

## Integrated Care & Acute Medicine Directorate Summary: SEP 2011

SEP 2011		Target	Cavell	Cloudesley	Isis	Mary Seacole North	Mary Seacole South	Mercers	Meyrick	Montushi	Nightingale	
Infection Prevention and Control	Number of MRSA Bacteraemia Cases	0	0	0	0	0	0	0	0	0	0	
	Number of MSSA Bacteraemia Cases	0	0	0	0	0	0	0	0	0	0	
	Number of C Diff Cases	0	0	0	0	0	0	0	0	1	0	
	Number of E Coli Cases	0	0	0	0	0	0	0	0	0	0	
	Hand Hygiene Audit Score	95%	-	-	-	-	-	-	-	-	-	-
	Ward Cleanliness Audit Score	95%	-	-	-	-	-	-	-	-	-	-
	Number of Indwelling Urinary Catheters	num	4	9	0	0	2	3	5	1	0	
Patient Experience	Number of Complaints	0	0	0	0	0	1	0	0	0	0	
	Number of Patient Survey Responses	num	11	-	-	-	-	-	-	-	34	
	Net Promoter Score	+ve %	27%	-	-	-	-	-	-	-	6%	
	Activity Follow Score	%	-	-	-	-	-	-	-	-	-	
	Number of Mixed Sex Breaches	0	0	0	0	0	0	0	0	0	0	
Patient Safety	Number of High Risk/Serious Incidents	0	1	1	0	2	1	0	1	1	0	
	Number of Grade 3 or 4 Pressure Ulcers	0	0	0	0	0	0	0	0	1	0	
	Number of Falls	num	6	6	0	2	1	4	2	1	3	
	Number of Discharge Alerts	0	0	0	0	0	2	0	1	0	0	
	Number of Incidents Reported	num	9	14	0	27	8	9	11	4	5	
Quality of Care	Nutrition screen on admission (48hrs)	95%	-	-	-	-	-	-	-	-	-	
	Number of Nurse-Lead Discharges	num	0	0	0	2	0	0	2	0	0	
	Average Length of Stay on Ward (days)	num	9	19	1	2	2	7	11	7	10	
Staffing	Number of Full Time Positions Vacant	num	2	-1	-	2	3	0	8	2	3	
	Sickness Absence Percentage	3%	-	10.6 %	-	-	4.2 %	4.4 %	13.6 %	0.9 %	3.7 %	
	Number of Bank Staff Hours	num	614	987	-	-	-	318	1262	515	728	
	Number of Agency Staff Hours	0	118	130	-	-	-	105	91	22	15	

# Monthly Ward Quality Indicators

## Surgery, Cancer & Diagnostics Directorate Summary: SEP 2011

SEP 2011		Target	Coyle	ITU	Thorogood	Victoria
Infection Prevention and Control	Number of MRSA Bacteraemia Cases	0	0	0	0	0
	Number of MSSA Bacteraemia Cases	0	0	0	0	0
	Number of C Diff Cases	0	0	0	0	0
	Number of E Coli Cases	0	0	0	0	0
	Hand Hygiene Audit Score	95%	-	-	-	-
	Ward Cleanliness Audit Score	95%	-	-	-	-
	Number of Indwelling Urinary Catheters	num	3	11	1	6
Patient Experience	Number of Complaints	0	0	0	0	1
	Number of Patient Survey Responses	num	15	-	25	9
	Net Promoter Score	+ve %	13%	-	24%	56%
	Activity Follow Score	%	-	-	-	-
	Number of Mixed Sex Breaches	0	0	0	0	0
Patient Safety	Number of High Risk/Serious Incidents	0	0	0	0	0
	Number of Grade 3 or 4 Pressure Ulcers	0	0	0	0	0
	Number of Falls	num	4	0	1	0
	Number of Discharge Alerts	0	0	-	0	0
	Number of Incidents Reported	num	11	0	1	6
Quality of Care	Nutrition screen on admission (48hrs)	95%	-	-	-	-
	Number of Nurse-Lead Discharges	num	0	0	0	0
	Average Length of Stay on Ward (days)	num	7	5	4	5
Staffing	Number of Full Time Positions Vacant	num	7	-	1	6
	Sickness Absence Percentage	3%	1.4 %	1.2 %	8.2 %	11.1 %
	Number of Bank Staff Hours	num	776	816	340	605
	Number of Agency Staff Hours	0	79	32	37	194

# Monthly Ward Quality Indicators

Women, Children & Families Summary: SEP 2011

SEP 2011		Target	Betty Mansell	Birth Centre	Cearns (Me3)	Cellier Mothers	Ifor	Labour	Murray	NICU	SCBU	
Infection Prevention and Control	Number of MRSA Bacteraemia Cases	0	0	0	0	0	0	0	0	0	0	
	Number of MSSA Bacteraemia Cases	0	0	0	0	0	0	0	0	1	0	
	Number of C Diff Cases	0	0	0	0	0	0	0	0	0	0	
	Number of E Coli Cases	0	0	0	0	0	0	0	0	0	0	
	Hand Hygiene Audit Score	95%	-	-	-	-	-	-	-	-	-	-
	Ward Cleanliness Audit Score	95%	-	-	-	-	-	-	-	-	-	-
	Number of Indwelling Urinary Catheters	num	2	-	-	-	0	-	-	-	-	-
Patient Experience	Number of Complaints	0	0	0	0	1	0	1	0	0	0	
	Number of Patient Survey Responses	num	-	-	-	-	-	-	-	-	-	
	Net Promoter Score	+ve %	-	-	-	-	-	-	-	-	-	
	Activity Follow Score	%	-	-	-	-	-	-	-	-	-	
	Number of Mixed Sex Breaches	0	-	-	-	-	-	-	-	-	-	
Patient Safety	Number of High Risk/Serious Incidents	0	0	0	0	0	0	2	0	0	0	
	Number of Grade 3 or 4 Pressure Ulcers	0	0	0	0	0	0	0	0	-	-	
	Number of Falls	num	0	0	0	0	0	0	0	-	-	
	Number of Discharge Alerts	0	0	-	-	-	-	-	-	-	-	
	Number of Incidents Reported	num	5	9	7	11	4	50	4	0	0	
Quality of Care	Nutrition screen on admission (48hrs)	95%	-	-	-	-	-	-	-	-	-	
	Number of Nurse-Lead Discharges	num	0	0	0	0	-	-	0	-	-	
	Average Length of Stay on Ward (days)	num	2	1	1	2	3	1	2	9	7	
Staffing	Number of Full Time Positions Vacant	num	4	-	-	-	-	-	-	-	-	
	Sickness Absence Percentage	3%	5.1 %	-	-	-	-	-	-	4.5 %	-	
	Number of Bank Staff Hours	num	511	-	-	-	634	2172	-	1338	-	
	Number of Agency Staff Hours	0	111	-	-	-	-	1524	-	22	-	