

Domain	Indicators
Quality outcomes	
(a) Patient Safety	<ul style="list-style-type: none"> ▪ Mortality rates ▪ Healthcare acquired infections
(b) Patient Experience	<ul style="list-style-type: none"> ▪ Net promoter score ▪ Patient surveys
(c) Clinical Effectiveness	<ul style="list-style-type: none"> ▪ Readmission rates ▪ Emergency Admission rates for long term conditions
Access	<ul style="list-style-type: none"> ▪ 4 hour waits in the A&E Department ▪ 18 week wait from referral to treatment for planned care ▪ % of services available 24/7
Efficiency	Upper decile performance for <ul style="list-style-type: none"> ▪ Outpatient follow up rates ▪ Day Case rates ▪ Length of Stay
Health promotion	<ul style="list-style-type: none"> ▪ CQUIN on smoking cessation ▪ % of patients with complete information on health risk factors ▪ % of patients that have received a health promotion intervention
Reducing health inequalities	<ul style="list-style-type: none"> ▪ Gap in years of life expectancy between most deprived and least deprived in Haringey and Islington with partners across the Boroughs
Education	<ul style="list-style-type: none"> ▪ % Staff trained in co-creating health ▪ Trainee programme of choice