

QUALITY & SAFETY DASHBOARD

AUGUST 2011

Domain	TRUST Summary	IC & Acute Medicine	Surgery & Diagnostics	Women, Children & Families
Quality & Safety Outcomes				
MRSA bacteraemia				
C difficile				
E. coli	31			
MSSA	14			
Number of Serious Incidents	20	13	3	4
Hospital SMR				
Deaths in low risk conditions				
Deaths after surgery				
Post operative sepsis				
Grade 3/4 Pressure ulcers				
Falls in hospital				
VTE screening				
Hospital acquired VTE rate				
Appropriate prophylaxis for VTE				

Clinical Effectiveness

Safety Alerts compliance				
Emergency Readmission rate				
Helping older people recover their independence after injury or illness				
Emergency admission rate for LTC				
Emergency admission rate for Paediatric conditions (asthma, epilepsy, diabetes)				
Emergency admission rate for VTE				
Safeguarding				
Incident reporting rate/1000 adms/contacts	4.59	3.27	2.36	21.28

Patient Experience

Net promoter score - Wards				no data
Net promoter score - OP				
Net promoter score - ED				
Net promoter score - Community	low data	low data	low data	low data
Single Sex Accommodation				
Cleanliness				
Complaints per 10,000 activity	0.7	2.42	0.44	7.8
Complaints Responded in time				
Learning difficulties				

Early Warnings

Staff Sickness				
Vacancy rates				
Turnover				
Mandatory training				

■ Above standard
 ■ at risk/near miss
 ■ Below standard
 ■ "as expected" [Dr Foster]
 ■ under development
 ■ not applicable