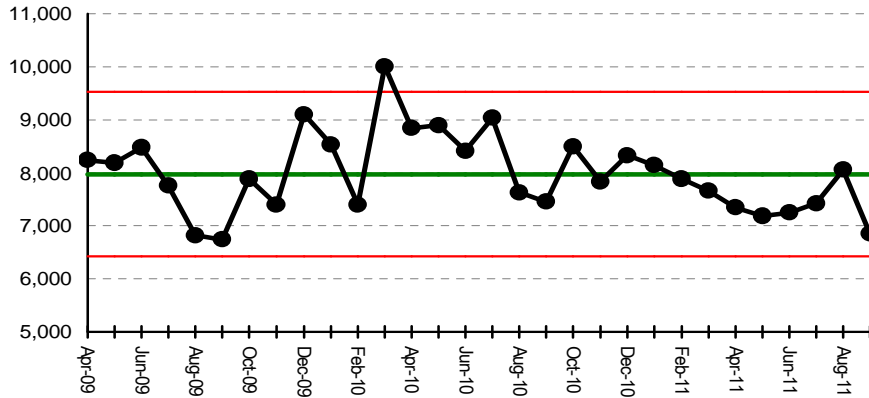


Productive Use of Beds

Acute Bedday Use

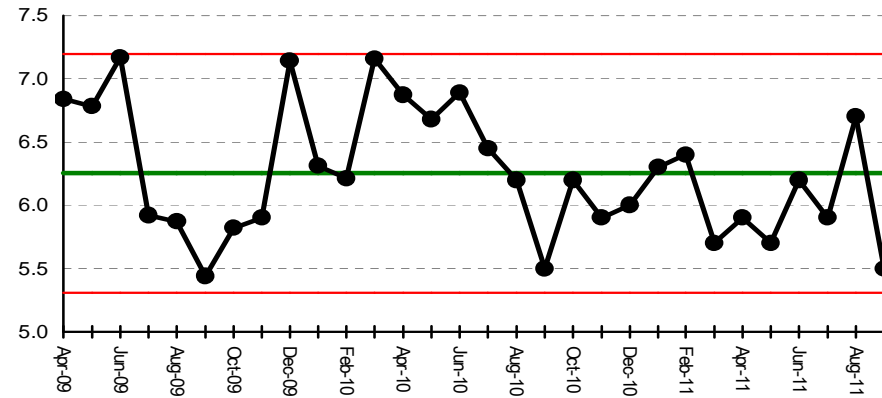
Low is good



source: PAS data

Average Length of Stay (acute specialties only)

Low is good



source: PAS data

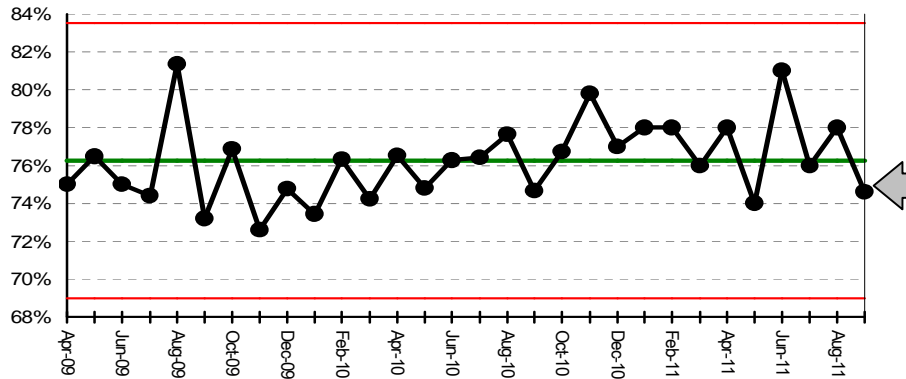
Green = in normal SPC parameters AND consistent progress to target (6 days / 0.8 days reduction)

Amber = no progress to target

Red: upper control limit breach or run of 8 points above centre line (average)

Day Case Surgery Rate

High is good



source: PAS data

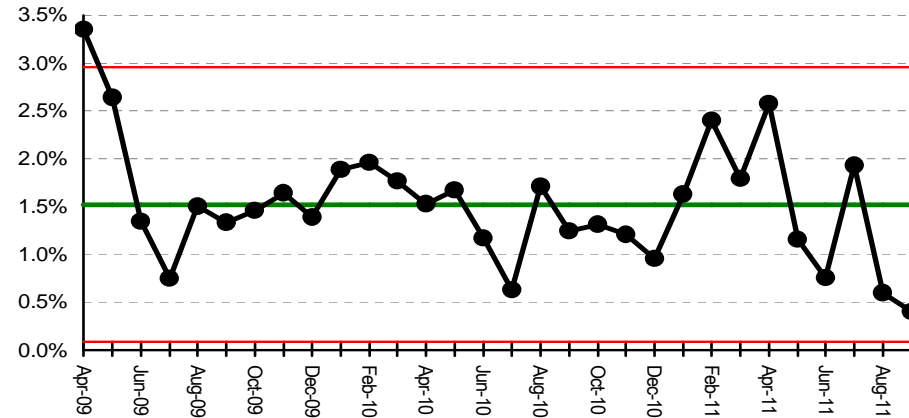
Green: achieving or above target $\geq 75\%$

Amber = less 75% and no adverse SPC statistical tests met

Red: lower control limit breach or run of 8 points below centre line (average)

DTOC

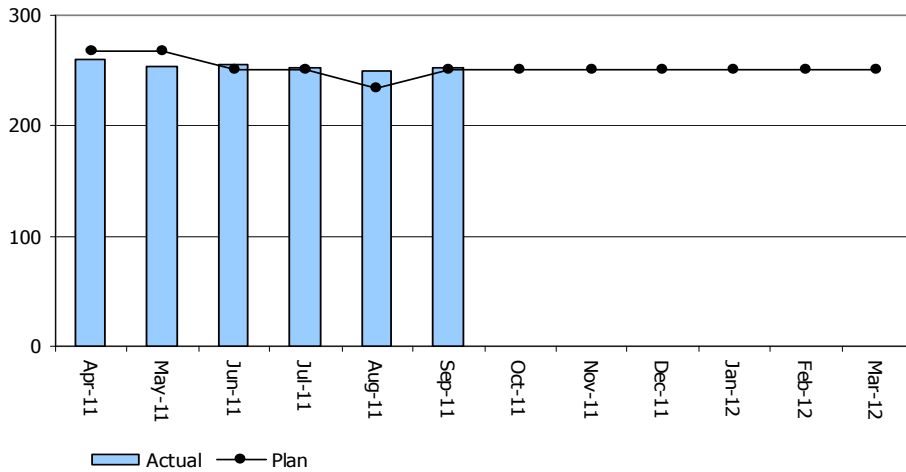
Low is good



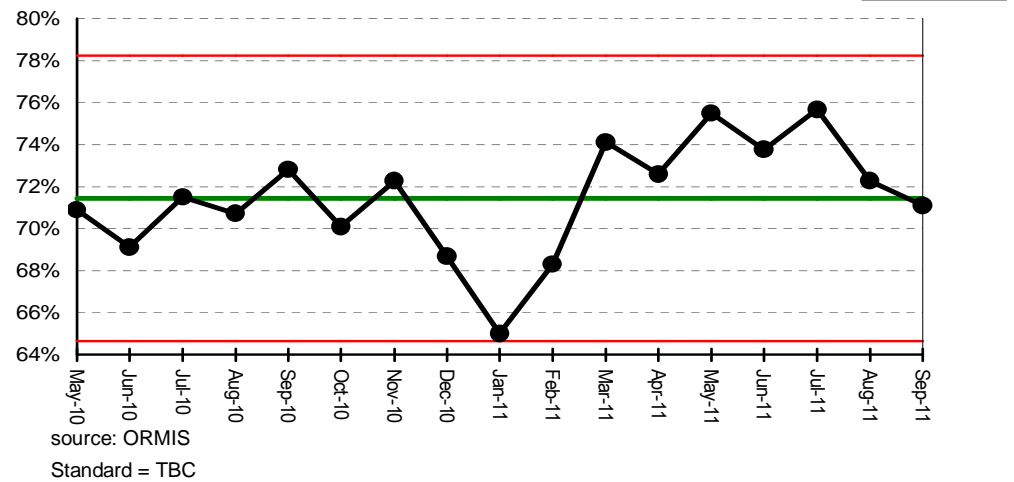
source:

CQC Standard: 3.5%

Adult Acute Beds - Numbers Planned v Ave Actual

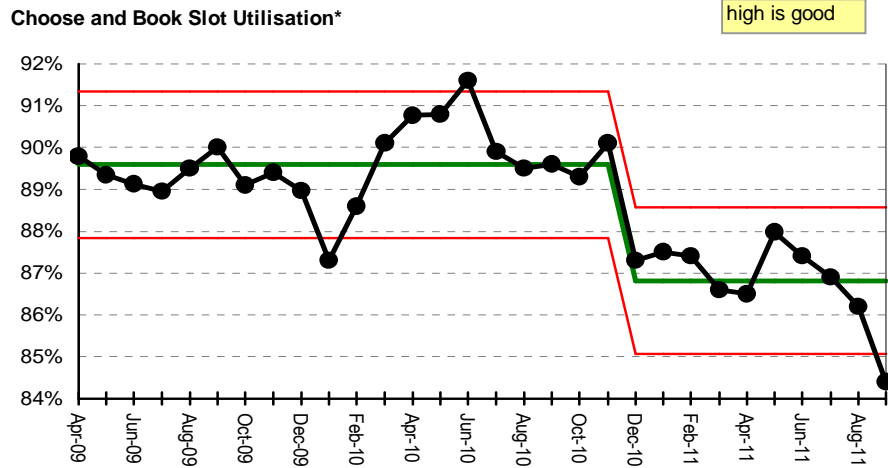


Theatre Session Utilisation



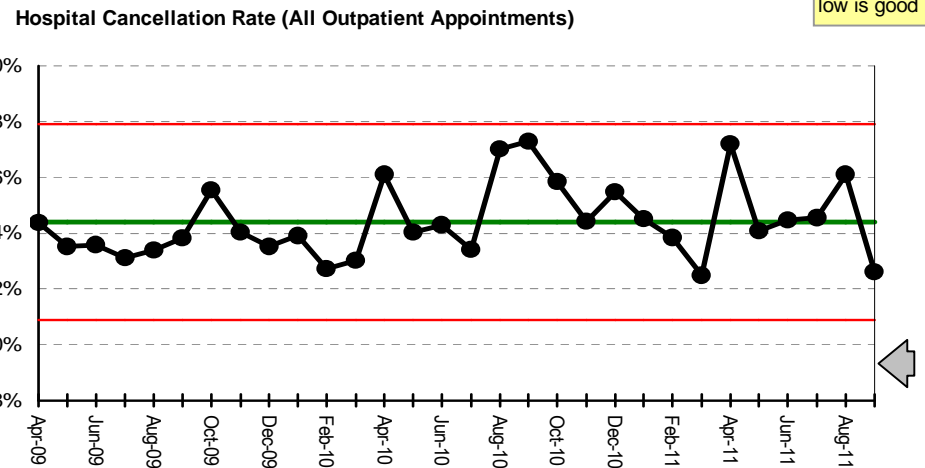
Productive Use of Clinics

Acute Outpatient Slot Utilisation



Source: PAS data
*Choose and book clinics used for data quality

Hospital Cancellations

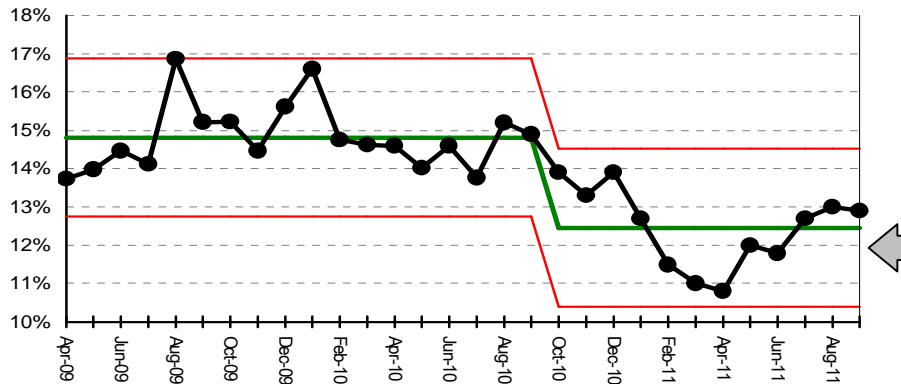


Source: PAS data
Standard: Target to be within normal SPC parameter AND consistent progress to 9.5%

DNA Rate (Outpatients) - Acute Clinics

First appointment

low is good



source: PAS data

Green = within normal SPC parameters AND consistent progress to trust target of 12%

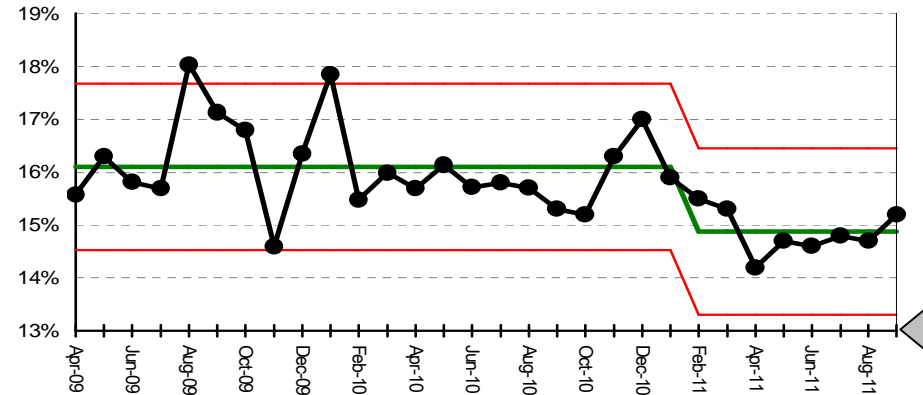
Amber = no progress to target

Red: upper control limit breach or run of 8 points above centre line (average)

DNA Rate (Outpatients) - Acute Clinics

Follow-up appointment

low is good



source: PAS data

Green = within normal SPC parameters AND consistent progress to target

Amber = no progress to target (No national benchmark - therefore London DGH benchmark = 13%)

Red: upper control limit breach or run of 8 points above centre line (average)

DNA Rate - Community

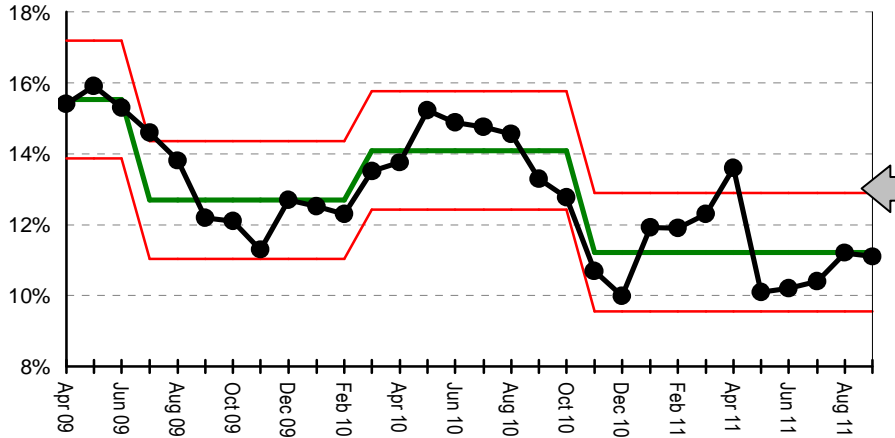
Month	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12
First	8.1%	7.5%	8.2%	7.9%	7.5%	7.2%						
Follow-up	13.9%	13.7%	9.7%	14.3%	14.2%	13.7%						
Total	10.8%	11.0%	11.2%	10.9%	10.4%	10.1%						

source: RIO

Children services not included for Haringey.

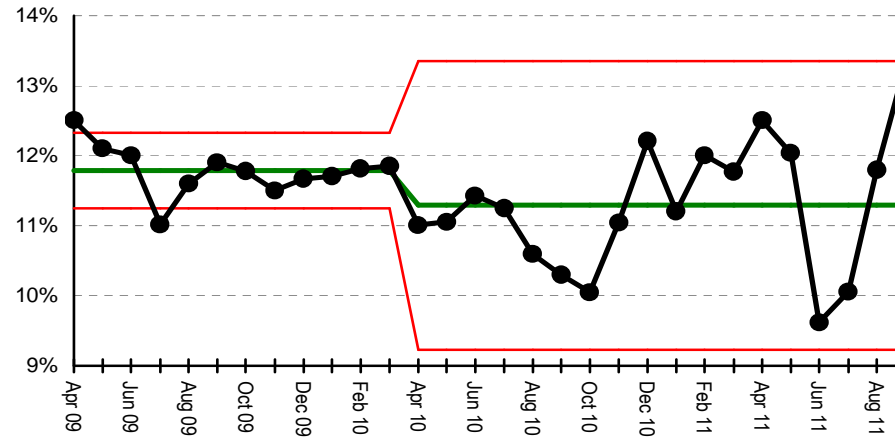
Workforce Productivity Measures

Vacancy Rate



source: ESR
Standard = 13%

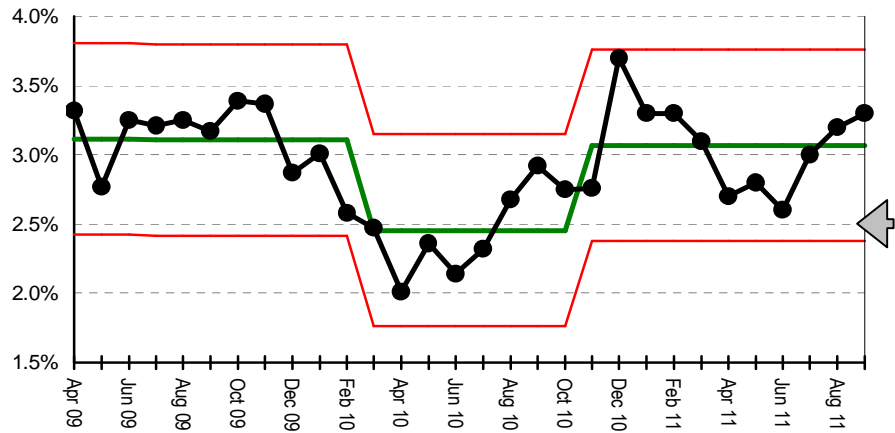
Turnover



source: ESR
Standard: Target to be within normal SPC parameter AND progress to downward step change
Community figures included from April 2011.

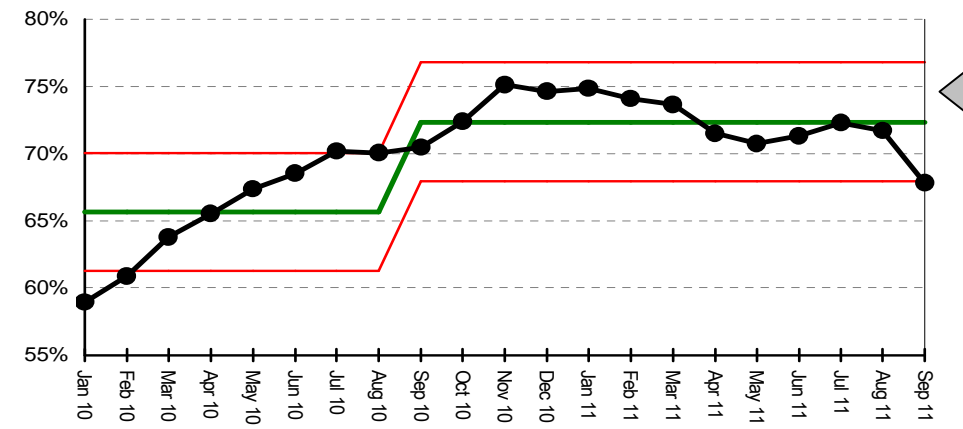
Sickness Absence Rate

low is good



source: ESR
Standard = 2.5%
Community figures included from April 2011.

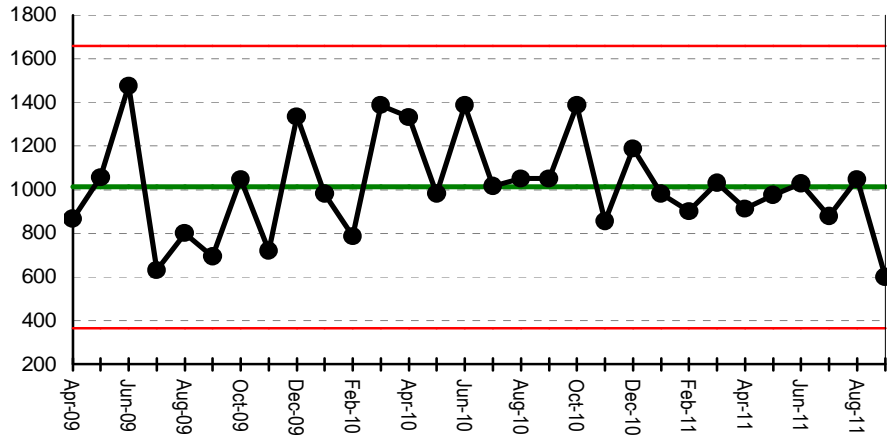
Mandatory Training (Acute)



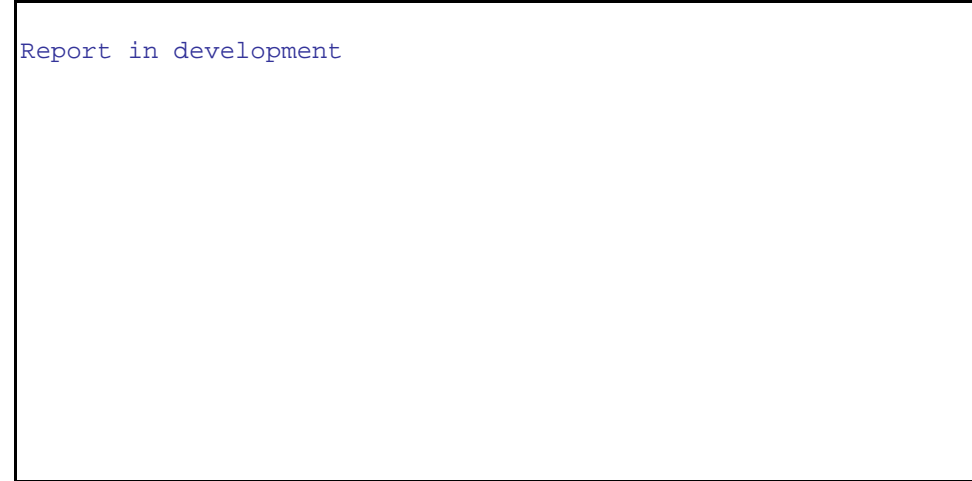
source: ESR
Standard = 75%

SLA Productivity Measures

Excess Bed days



Low Priority Procedures



Data Quality Measures

NHS Number Completeness

April 2011 to August 2011

Indicator	Admitted	Outpatients	ED	Islington	Haringey
Trust	97.6%	98.4%	90.6%	99.9%	100.0%
National	98.6%	99.0%	92.5%	-	-

Acute source: SUS data quality dashboard.

Community source: RIO

HRG Ungrouped Activity

Month	Inpatients	ED
April	0.0%	0.0%
May	0.0%	0.0%
June	0.0%	0.0%
July	0.0%	0.0%
August	0.0%	0.0%
September	0.0%	0.0%