



.... caring for you



External Assessments

DH: NHS Performance Framework			
(source TBC)			
Financial		User Experience	
Registration Status		Performance measures	

Quality & Safety

Current Period	G
Forecast Outturn	G

Quality & Risk Profile	G
CQUIN	A
Safeguarding	
Never Events	G
SMR Mortality Rate	G
Pressure Ulcers	A
Healthcare Acquired Infections	G
Acute Patient Safety Indicators	G
Moderate & Severe Incidents & Deaths Indicators	G

Patient Experience

Current Period	A
Forecast Outturn	A

Cleanliness	G
Complaints	R
Net Promoter Score	G
Patients Survey Scores	G
Learning Difficulties	

Access, Targets & Activity

Current Period	A
Forecast Outturn	A

Outpatient Indicators	A
18 week Referral to Treatment (RTT)	G
Urgent Care Indicators	A
Admitted Patient Indicators	G
Women and Children Indicators	A
GUM Indicators	G
Cancer Wait indicators	G

Strategy

KPIs to be agreed as strategy developed

QIPP

Current Period	A
Forecast Outturn	A

Productive Use of Beds	G
Productive Use of Theatres	
Productive Use of Clinics	A
SLA Productivity Measures	A
Workforce Productivity Measures	R
Data Quality Measures	A

Finance

Year to date Period	G
Forecast Outturn	A

	YTD	FC
Risk rating	G	A
I&E variance from plan	G	A
Actual I&E surplus/deficit	G	A
Performance against income plan	G	A
Cost Improvement Plan	G	A
Cash position against plan	G	G
Underlying financial position	A	A