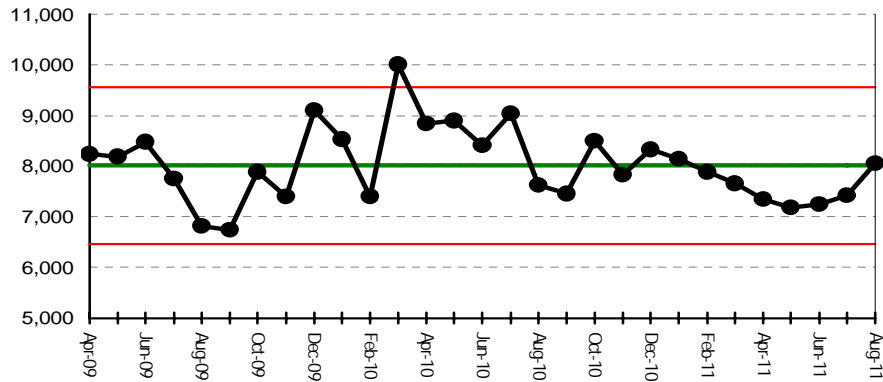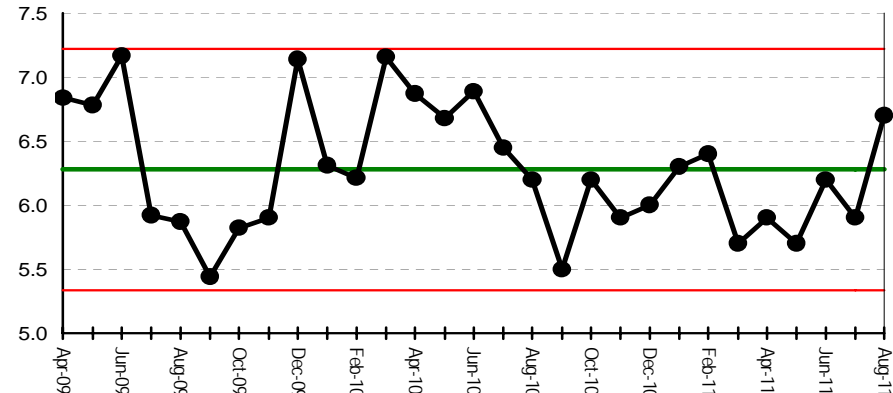## Productive Use of Beds

Acute Bedday Use

Low is good

source: PAS data

Average Length of Stay (acute specialties only)
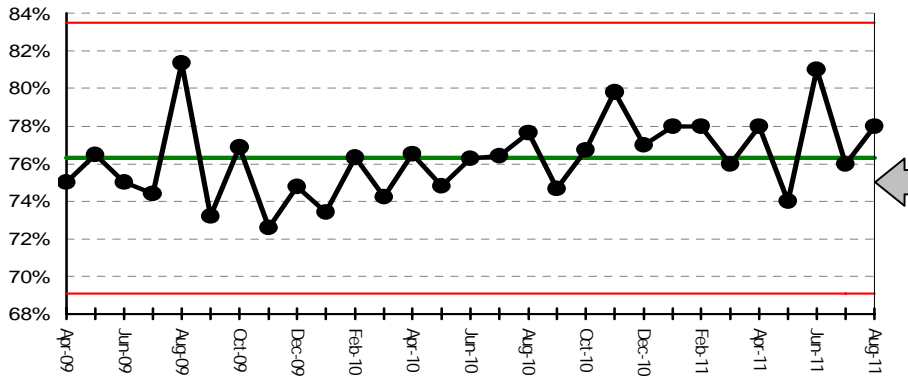
Low is good

source: PAS data

Green = in normal SPC parameters AND consistent progress to target (6 days / 0.8 days reduction)

Amber = no progress to target

Red: upper control limit breach or run of 8 points above centre line (average)

Day Case Surgery Rate
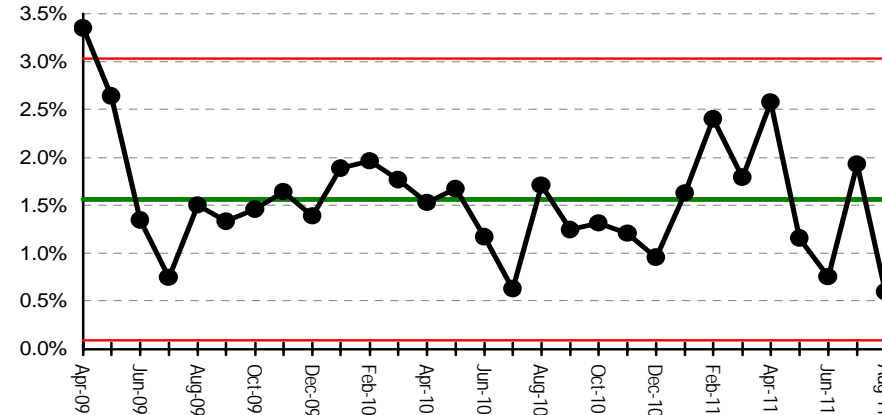
High is good

source: PAS data

Green: achieving or above target >= 75%

Amber = less 75% and no adverse SPC statistical tests met

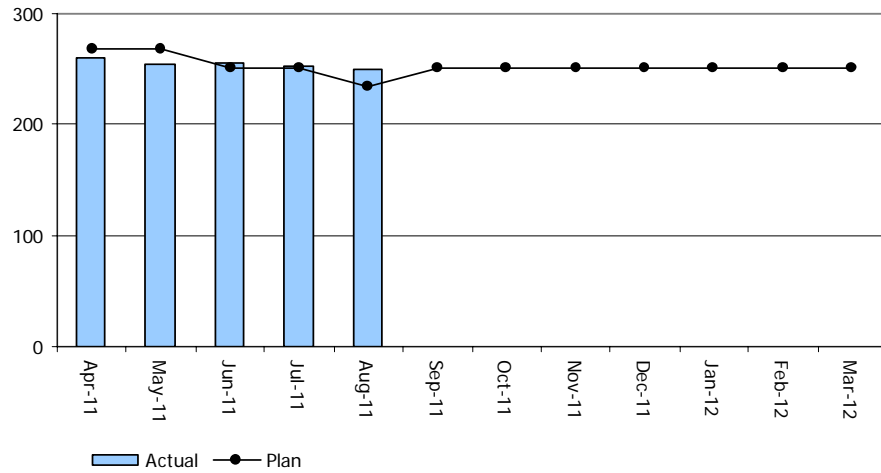Red: lower control limit breach or run of 8 points below centre line (average)
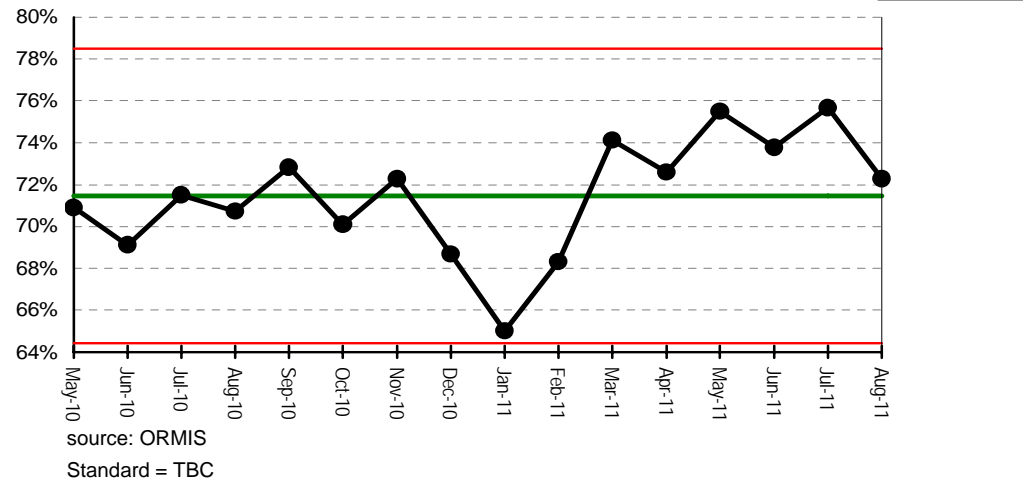
DTOC

Low is good

source:

CQC Standard: 3.5%
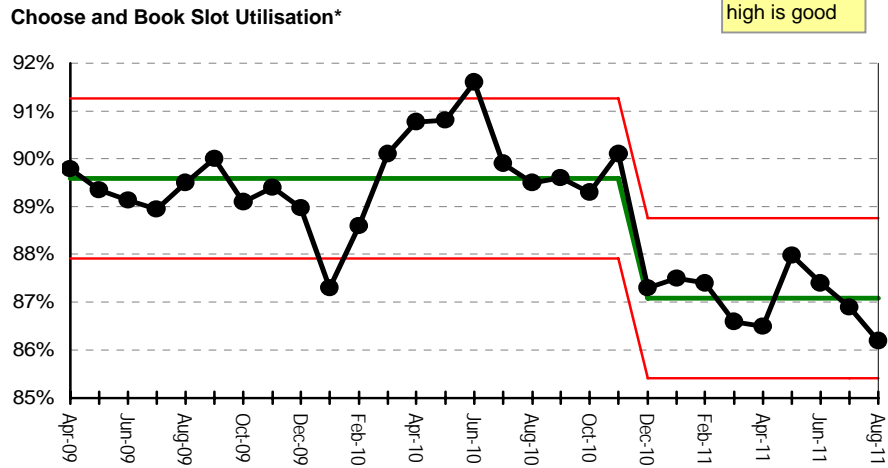
1 QI

Adult Acute Beds - Numbers Planned v Ave Actual

Actual ▭   Plan ●—

Theatre Session Utilisation

high is good

source: ORMIS

Standard = TBC

Productive Use of Clinics

Acute Outpatient Slot Utilisation

Choose and Book Slot Utilisation*

high is good

*Choose and book clinics used for data qualtity

Hospital Cancellations

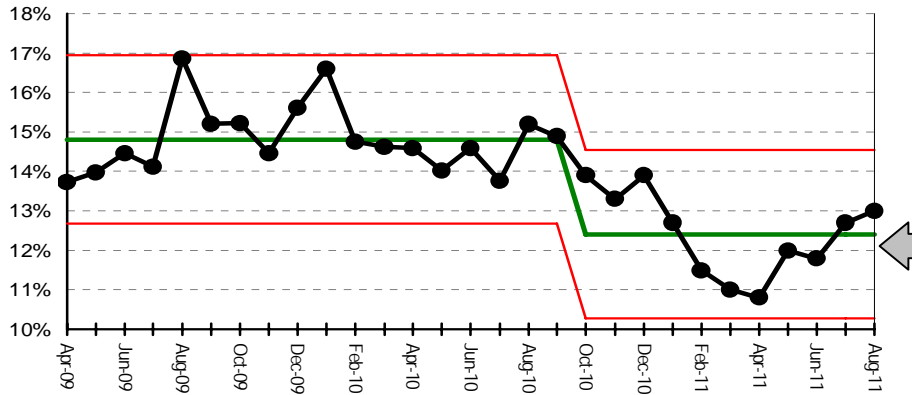**Hospital Cancellation Rate (All Outpatient Appointments)**
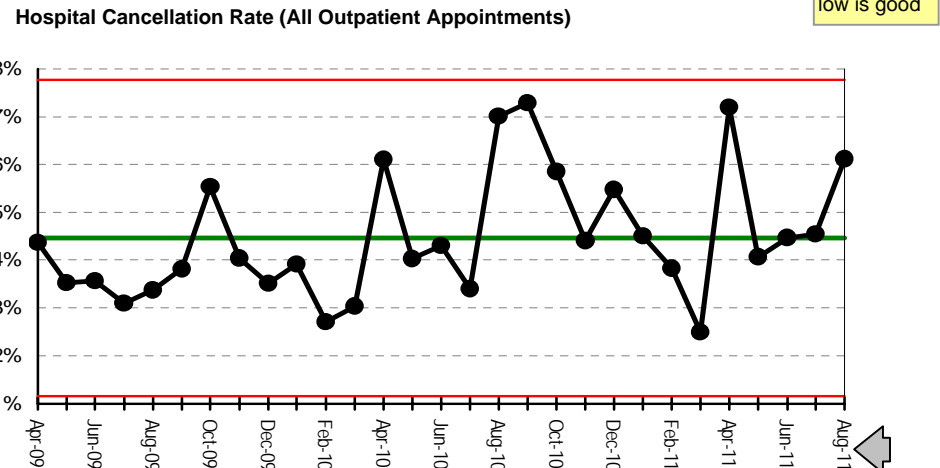
low is good

Source: PAS data

Standard: Target to be within normal SPC parameter AND consistent progress to 9.5%

2 QI

DNA Rate (Outpatients) - Acute Clinics

First appointment

low is good

source: PAS data

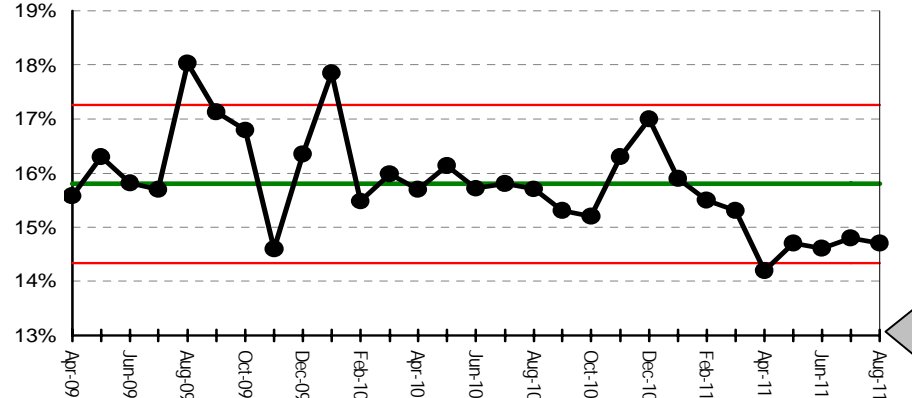Green = within normal SPC parameters AND consistent progress to trust target of 12%

Amber = no progress to target

Red: upper control limit breach or run of 8 points above centre line (average)

DNA Rate (Outpatients) - Acute Clinics

Follow-up appointment

low is good

source: PAS data

Green = within normal SPC parameters AND consistent progress to target

Amber = no progress to target (No national benchmark - therefore London DGH benchmark = 13%)

Red: upper control limit breach or run of 8 points above centre line (average)
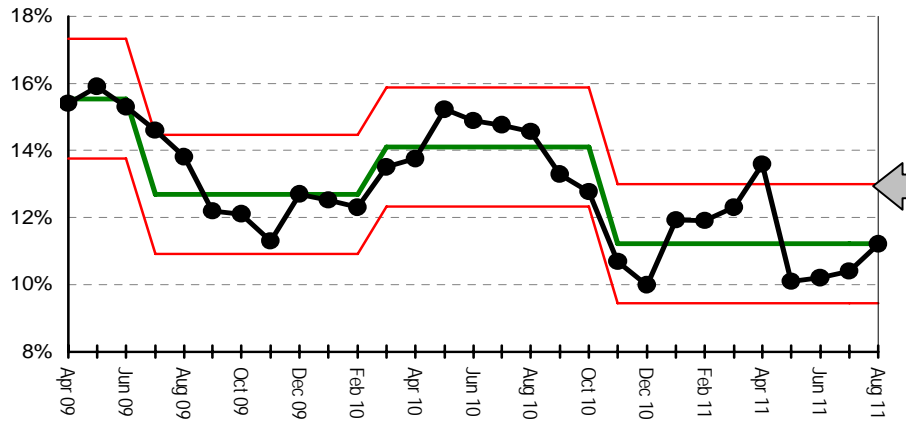
DNA Rate - Community

Month	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12
First	7.9%	7.4%	8.1%	7.8%	7.4%							
Follow-up	13.4%	13.3%	9.4%	13.7%	13.5%							

source: RIO

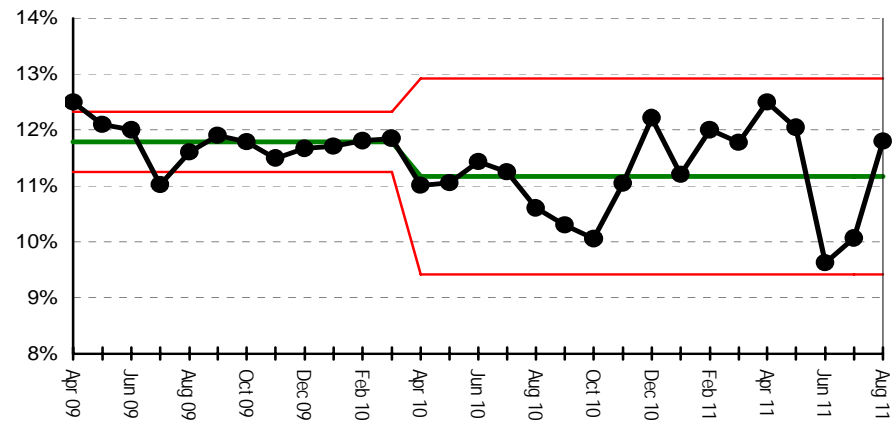Children services not included for Haringey.

Workforce Productivity Measures

Vacancy Rate (Acute)

source: ESR

Standard = 13%

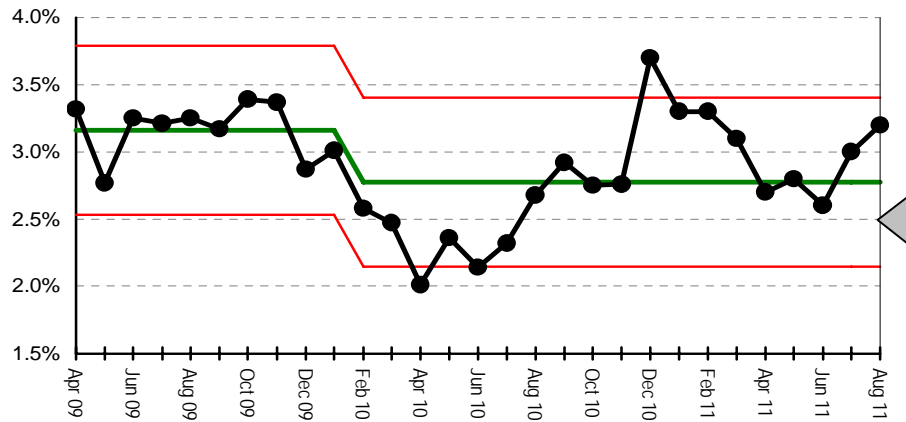Community figures will be included from August 2011.

Turnover

source: ESR

Standard: Target to be within normal SPC parameter AND progress to downward step change
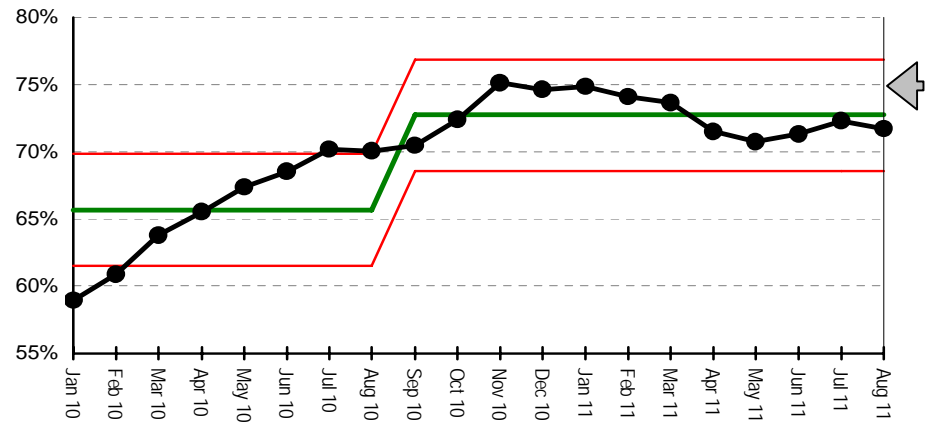
Community figures included from April 2011.

Sickness Absence Rate

low is good

source: ESR

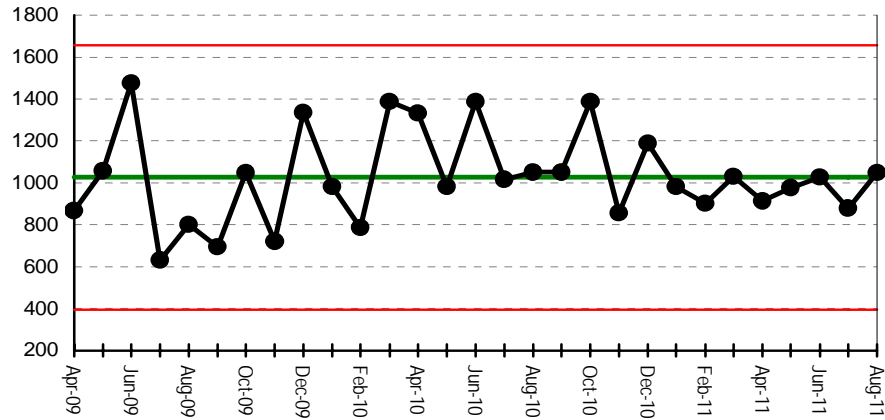Standard = 2.5%

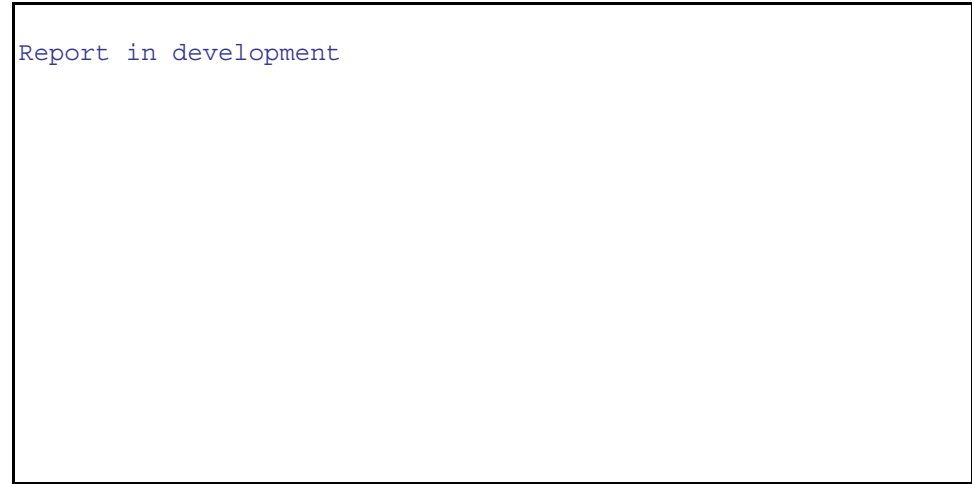Community figures included from April 2011.

Mandatory Training (Acute)

source: ESR

Standard = 75%

4 QI

SLA Productivity Measures

Excess Bed days

Low Priority Procedures

Report in development

Data Quality Measures

NHS Number Completeness

April 2011 to July 2011

Inidcator	Admitted	Outpatients	ED	Islington	Haringey
Trust	97.4%	98.4%	90.6%	99.8%	100.0%
National	98.6%	98.9%	92.5%	-	-

Acute source: SUS data quality dashboard.

Community source: RIO

HRG Ungrouped Activity

Month	Inpatients	ED
April	0.0%	0.0%
May	0.0%	0.0%
June	0.0%	0.0%
July	0.0%	0.0%
August	0.0%	0.0%

5 QI