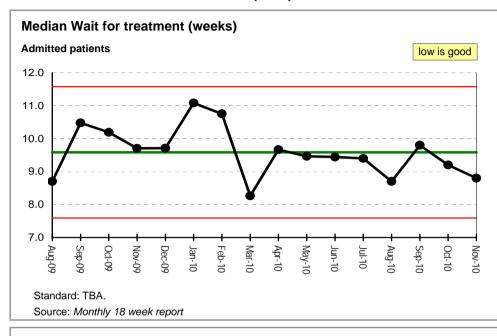
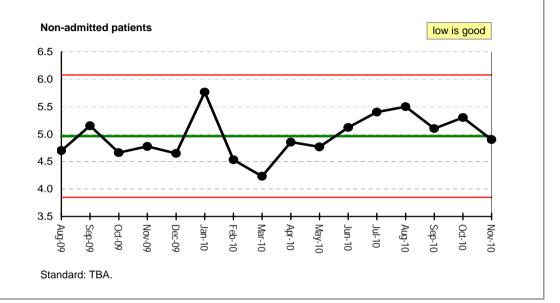
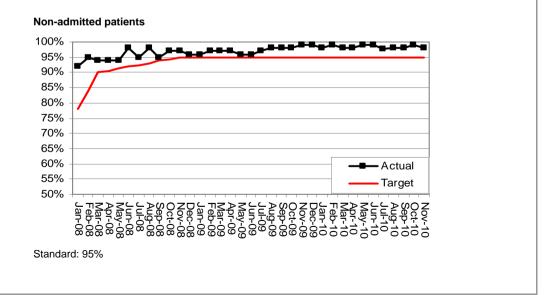
18 weeks Referral to Treatment (RTT) indicators

18 weeks data is updated to November





Patients treated within 18 weeks (%) **Admitted patients** 100% 95% 90% 85% 80% 75% 70% 65% Actual 60% 55% 50% May April Decorption D Standard: 90% Source: Monthly 18 week report



Outpatient indicators

Consultant to consultant referrals

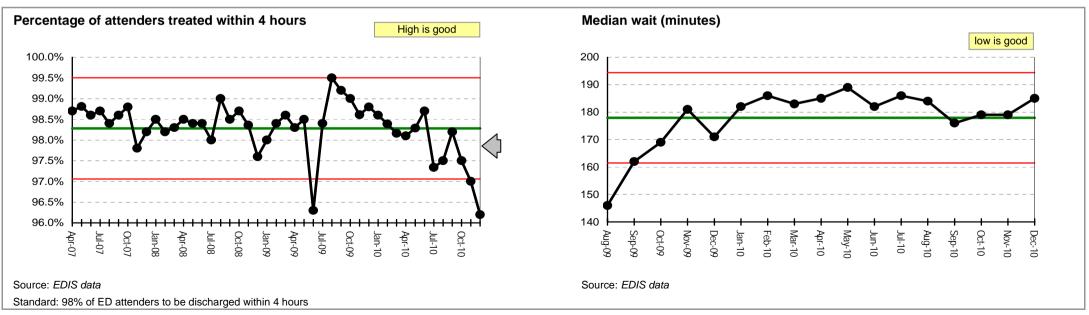
low is good

New indicator - definition to be agreed and in line with contract agreement

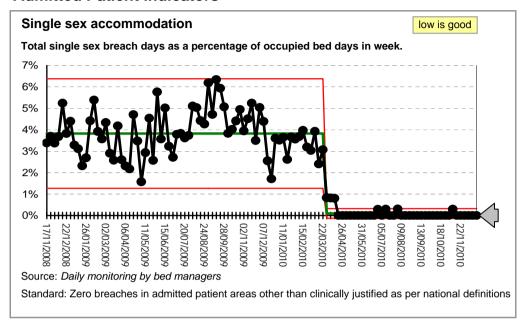
Outpatient follow-up ratio down to target is good 2.6 2.5 2.4 2.3 2.1 Apr-09 Oct-09 Apr-08 Jun-08 Aug-08 Oct-08 Dec-08 Feb-09 Jun-09 Aug-09 Dec-09 Feb-10 Apr-10 Jun-10 Source: PAS data Standard: 2:1. The SLA target is different in each specialty this represents an amalgamated target

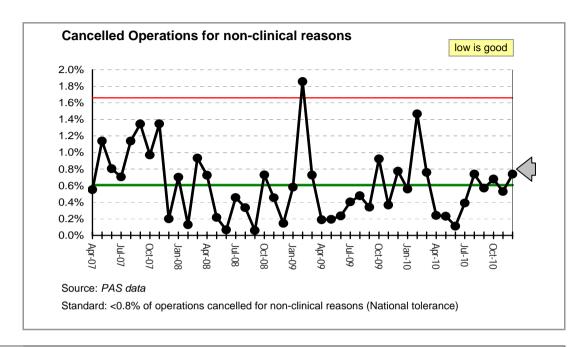
Source: PAS data Standard: TBA

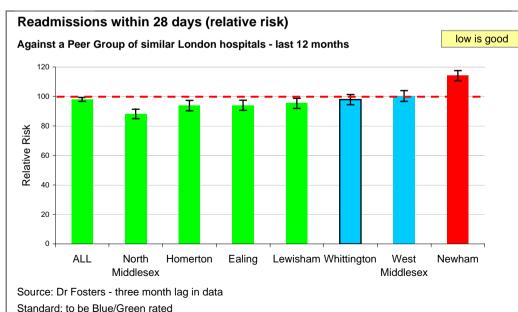
ED waits indicators

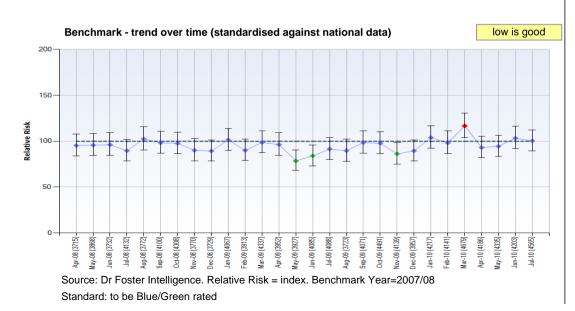


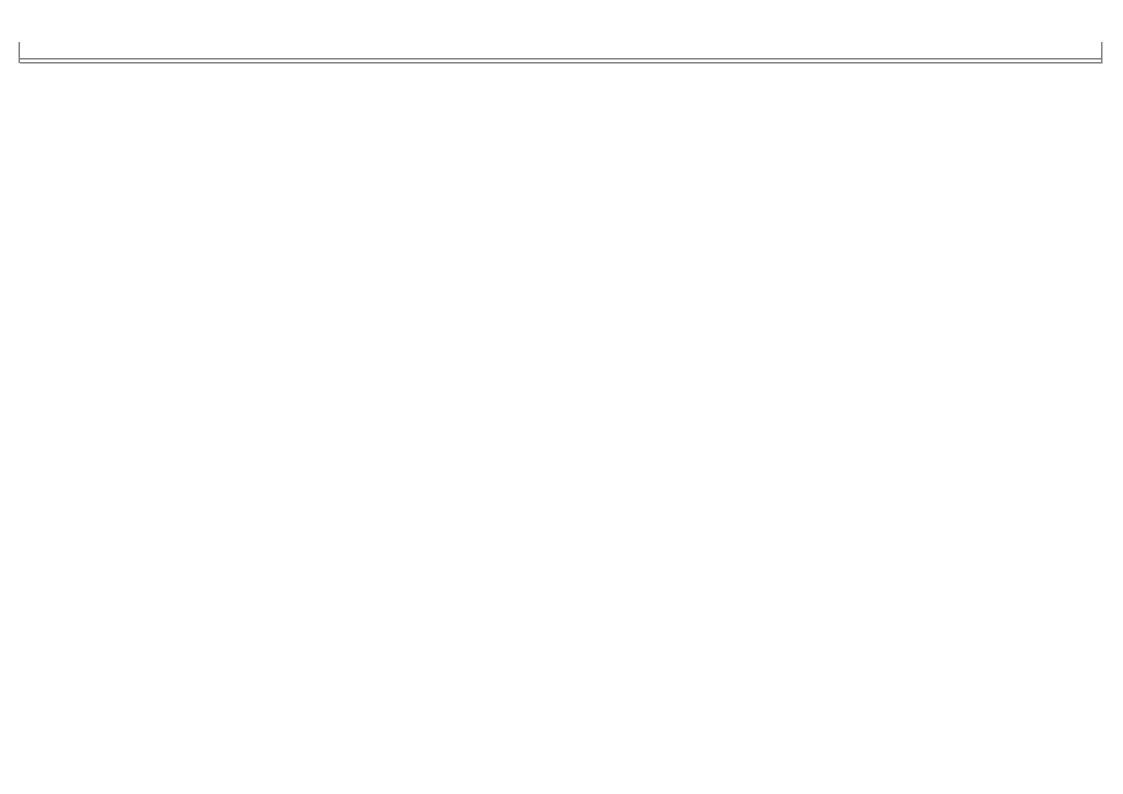
Admitted Patient indicators











Other Key Targets

Data is to December 2010 unless otherwise noted

	Criteria	Standard	Month	YTD	Forecast	
Reducing Mortality from Cancer	% within		(Nov Data)	(Apr-Nov)		Data source: CWT dataset
Wait from urg GP referral until seen	14 days	93%	94.7%	93.3%		
Wait from symptomatic breast referral until seen	14 days	93%	93.6%	92.9%		
Wait from Decision to Treat until 1st Treatment	31 days	96%	100%	99.3%		
Wait from Decision to treat until 2nd Treatment	31 days	96%	100%	100%		
Wait from GP Urgent Referral until Treatment	62 days	85%	83.3%	85.0%		
Wait from Consultant upgrade until Treatment	62 days	TBC	100%	94.4%		
Wait from Screening Referral until Treatment	62 days	90%	N/A	100%		
Patient right of redress following cancelled operations						Data source: PAS data
% operations cancelled for non-clinical reasons	Elective	<0.8%	0.74%	0.45%		
% offers of new binding date within 28 days	Elective	95%	100%	100%		
Delayed transfers of care						Data source: DTOCs database
Number of delayed bed-days			94	970	1,293	
% delayed patients as a % of all patients		<=3.5%	1.0%	1.2%		
Reducing Mortality from Heart Disease	% within					Data source: PAS data
Wait from GP Referral until Seen in RACP Clinic	14 days	>98%	100%	100%		
Emergency bed-days						Data source: PAS data
Number of emergency bed-days		7500/m	7,714	68,683		
% Change from last year			-8%	7%		
Maternity indicators			(Nov Data)	(Apr-Nov)		Data Source: Maternity Matters Assurance Reporting
Maternity bookings within 12 weeks 6 days	% all bookings	TBA	69%	64%		Bookings data reported externally in vital signs monitoring report
1:1 midwifery care in established labour (bi-monthly)		TBA	95%	96%		1:1 care data collected in staff audits in May, July, Sept, Nov 2010
Reducing inequalities in Infant Mortality						Data source: PAS/Badger data
Smoking in pregnancy at time of delivery	% deliveries	<17%	7%	9%		
Rate of Breastfeeding at birth	% deliveries	78%	90%	90%		
Diagnostic waits	% within		(Nov Data)	(Apr-Nov)		Data source: DM01 Central Return
Patients waiting from referral until seen	6 weeks		100%	99.9%		
NHS number completeness				(Apr-Nov)		Data source: SUS (IC Data Quality dashboard)
% Admissions with valid NHS number		98.3%		93.4%		Standard: National average
% Outpatient Attendances with valid NHS number		98.4%		96.1%		Standard: National average
% ED Attendances with valid NHS number		91.4%		79.5%		Standard: National average
HRG ungrouped activity				(Apr-Sep)		Data source: SUS (IC Data Quality dashboard)
% Inpatient Discharges without HRG 4 code		100%		99.9%		Standard: Internal target
% ED Attendances without HRG 3.2 code		100%		99.9%		Standard: Internal target
LAS Ambulance - A&E handover						Data source: LAS monthly report
% ambulance arrivals handed over within 15 mins	TBA	TBA				Data definition TBA
