

PERFORMANCE DASHBOARD REPORT

Month: November 2010



	Ratings		Ris	sk Ratings
External			Financial	Non-Financial
Assessments		replacement for annual health check	3	
		under development	3	

Current Period	G
Forecast Outturn	G
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CQUIN	A
Adverse Events	G
Never Events	G
SMR Mortality Rate	G
Deaths in Low Risk Conditions	G
Healthcare Acquired Infections	G

Patient Experience		
Current Period	A	
Forecast Outturn	A	
Net Promoter Score	Α	
Patients Survey Scores	G	
Complaints	G	
Hospital Cancellations	А	
Cleanliness	Α	

Access and Targets		
Current Period	А	
Forecast Outturn	G	
18 week Referral to Treatment (RTT)	G	
Outpatient Indicators	G	
ED 4 hour wait indicators	Α	
Cancer Wait indicators	Α	
Emergency Readmissions	G	
Single Sex Accommodation	G	
Other indicators	Α	

Paediatric ED Attendances	
Additional Activity	G
Market Share	
First Outpatient Activity	G
i not outputiont / totivity	
Non-Elective Activity	G
	G

Current Period	P
Forecast Outturn	P
Length of Stay	A
DNA Rate	F
Surgical DC % Rate	G
Theatre utilisation	
Sickness Absence Rate	C
Turnover Rate	C
Vacancy Rate	(

Finance		
Year to date Period Forecast Outturn		G
	YTD	FC
Risk rating	G	G
I&E variance from plan	G	G
Actual I&E surplus/deficit	G	G
Performance against income plan	G	G
Cost Improvement Plan	Α	Α
Cash position against plan	G	G
Underlying financial position	G	G