## The Whittington Hospital NHS Trust Audit Committee Action Notes

This paper tracks progress on actions from previous meetings of the Audit Committee (AC) and summarises the key decisions and actions arising from the latest meeting on 10<sup>th</sup> November 2010

The minutes of the meeting contain a more comprehensive account of discussion and outcomes.

## All actions up to March 2010 complete. Update on outstanding action from the Audit Committee meetings May to September 2010..

| Ref*    | Action   | Progress/Update   |
|---------|--|---|
| 1005.4  | CGC Report: Re medical notes audit  – CIC informal audit on bank holiday. Work on encouraging daily consultant ward rounds Monday to Friday to be ramped up Celia Ingham Clark | Improvement in some areas. Also looking at Sat/Sun ward rounds. Report back to November AC on changing work patterns. CIC unable to attend. A written update to be requested. |
| 1007.17 | CGC Report: Review complaints and identify cases that involved criticism of agency staff Celia Ingham Clark  | Work in progress. Defer to November AC. As 1005.4 above   |
| 1009.4  | CGC report: Cervical screening results reporting: find out the profile of delays for the 20% of results that are not reported within 6 weeks <b>Bronagh Scott</b>              | November AC Unable to attend. A written response to be requested  |
| 1009.5  | CGC report: Take up with NHS<br>London the amber rating on the<br>contract with Middlesex University<br>for student nurse training<br>Bronagh Scott                            | November AC<br>As for 1009.4 above  |

## Actions arising from Audit Committee on 10<sup>th</sup> November 2010

| Ref*:  | Decision/Action  | Timescale | Lead and support |  |
|--------|--|-----------|------------------|--|
|        | Health and Safety Dashboard and report (Doc 3)   |           |                  |  |
| 1011.1 | Re Incident report p.5: above average monthly incidents of violence from June 2010 – October to November to be checked for potential step change |           |                  |  |

| Ref*:   | Decision/Action   | Timescale             | Lead and support     |  |  |
|---------|---|-----------------------|----------------------|--|--|
| 1011.2  | Check whether any benchmarking  | January 2011          | Philip lent          |  |  |
|         | data on violence is available.  | AC                    | '                    |  |  |
|         |   |                       |                      |  |  |
|         | Mandatory Training update (Doc 4)   |                       |                      |  |  |
| 1011.3  | Further analysis of non-clinical  | January 2011          | Margaret Boltwood    |  |  |
|         | mandatory training performance to   | AC                    |                      |  |  |
|         | explain why target not yet achieved if                                    |                       |                      |  |  |
|         | bank staff are not allowed to work until they have received the training. |                       |                      |  |  |
|         | they have received the training.  |                       |                      |  |  |
|         | Clinical Governance Committee Repo  | ort (Doc 6)           |                      |  |  |
| 1011.4  | Re: Patient Experience section p5:  | Report from           | Bronagh Scott        |  |  |
|         | <ul> <li>CGC to agree timescales for</li> </ul>                           | CGC to AC             |                      |  |  |
|         | <ul> <li>Inclusion of relevant Mid-Staffs</li> </ul>                      | January 2011          |                      |  |  |
|         | recommendations   |                       |                      |  |  |
|         | o Identify top 5 areas for  |                       |                      |  |  |
|         | improvement   |                       |                      |  |  |
|         | <ul> <li>Develop patient experience<br/>dashboard</li> </ul>              |                       |                      |  |  |
|         | uashboard   |                       |                      |  |  |
| 1011.5  | Clarify information from NSPA National                                    | January 2011          | Bronagh Scott        |  |  |
|         | Reporting and Learning System   | AC                    |                      |  |  |
|         | feedback and report on the trust's  |                       |                      |  |  |
|         | relative position   |                       |                      |  |  |
| 10110   |   |                       |                      |  |  |
| 1011.6  | Q1 Patient Feedback Report (p6).  | TB November           | Susan Sorensen       |  |  |
|         | Report concerns to TB about   |                       |                      |  |  |
|         | continuation of complaints about attitude, clinical care and              |                       |                      |  |  |
|         | communication as top three reasons  |                       |                      |  |  |
|         |   |                       |                      |  |  |
|         | Risk Register review (Doc 7)  |                       |                      |  |  |
| 1011.7  | Include action dates as well as review                                    | Next review by        | Bronagh Scott        |  |  |
|         | dates.  | AC                    |                      |  |  |
|         | Update on collaborative work on age                                       | <br>ncv usage with RF | H (verhal)           |  |  |
| 1011.8  | Update on use agency usage including                                      | January AC            | Margaret Boltwood    |  |  |
|         | LLP framework   |                       | J. 3                 |  |  |
|         |   |                       |                      |  |  |
| 10112   | Integration of information systems ur                                     |                       |                      |  |  |
| 1011.9  | Incorporate reference to delivery of                                      | tba                   | Glenn Winteringham   |  |  |
|         | education services, including   |                       | in consultation with |  |  |
|         | managing the impact of the Whittington firewall                           |                       | Jane Dacre           |  |  |
|         | vviittiiigtori iiiewaii   |                       |                      |  |  |
|         | Risk management Strategy (Doc 9)  |                       |                      |  |  |
| 1011.10 | Review section on reputational risk for                                   | tba                   | Marisha Ray to       |  |  |
|         | next iteration  |                       | discuss with Fiona   |  |  |
|         |   |                       | Smith                |  |  |
|         | Droft Board Acquirence From sure 1.00                                     | )10 11 (Dec 10)       |                      |  |  |
| 1011.11 | Praft Board Assurance Framework 20 Report progress to Trust Board and     | November TB           | Susan Sorensen       |  |  |
| 1011.11 | recommend approval of new version   | INOVERTIDE LD         | Jusan Julensen       |  |  |
|         | subject to incorporation of AC  |                       |                      |  |  |
|         | comments  |                       |                      |  |  |
|         |   |                       |                      |  |  |
| ·       | •   | •                     | •                    |  |  |

| Ref*:   | Decision/Action  | Timescale  | Lead and support |  |
|---------|--|------------|------------------|--|
| 1011.12 | Start work on BAF incorporating potential ICO as soon as decision made | January AC | Fiona Smith      |  |
|         | Tender waivers (Doc 16)  |            |                  |  |
| 1011.13 | Check reasons for waivers on last two items (2 suppliers)              | January AC | Richard Martin   |  |

Susan Sorensen Corporate Secretary 15<sup>th</sup> November 2010