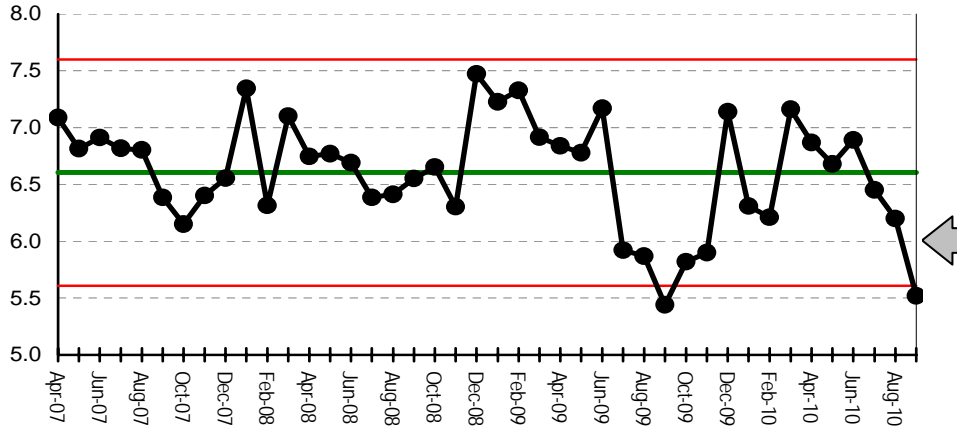


Average Length of Stay (acute specialties only)



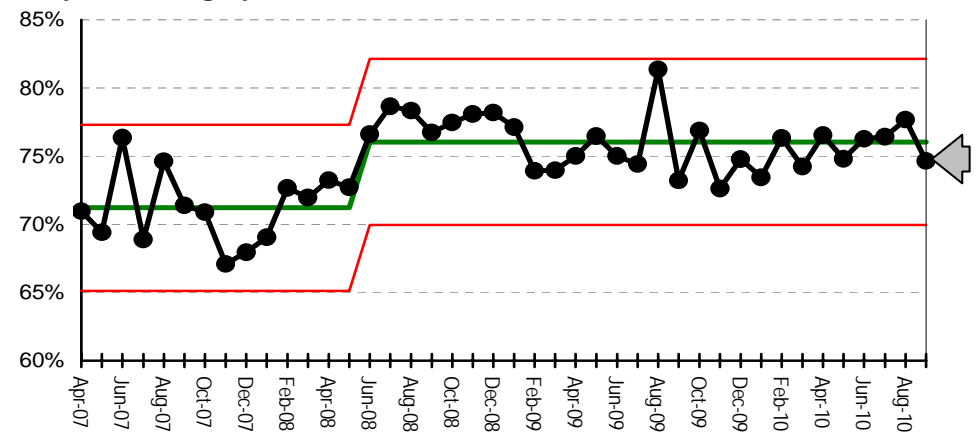
source: PAS data

Green = within normal SPC parameters AND consistent progress to target

Amber = no progress to target (6 days / 0.8 days reduction)

Red: upper control limit breach or run of 8 points above centre line (average)

Day Case Surgery Rate



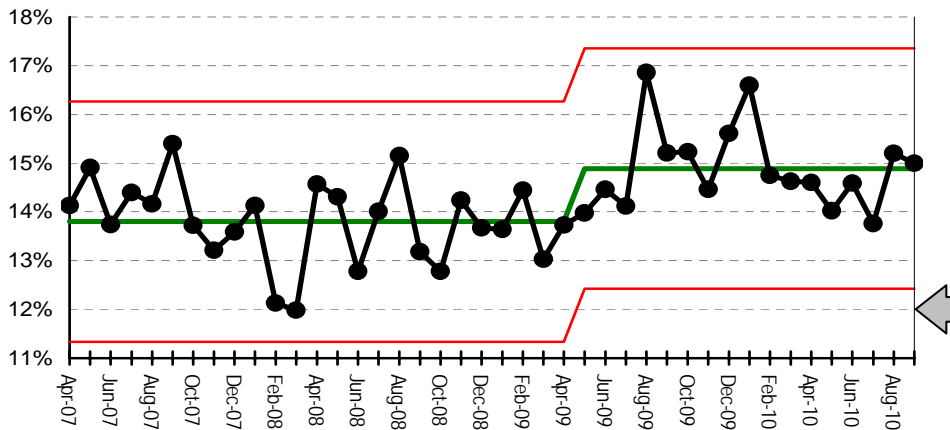
source: PAS data

Green: achieving or above target $\geq 75\%$

Amber = less 75% and no adverse SPC statistical tests met

Red: lower control limit breach or run of 8 points below centre line (average)

**DNA Rate (Outpatients)
First appointment**



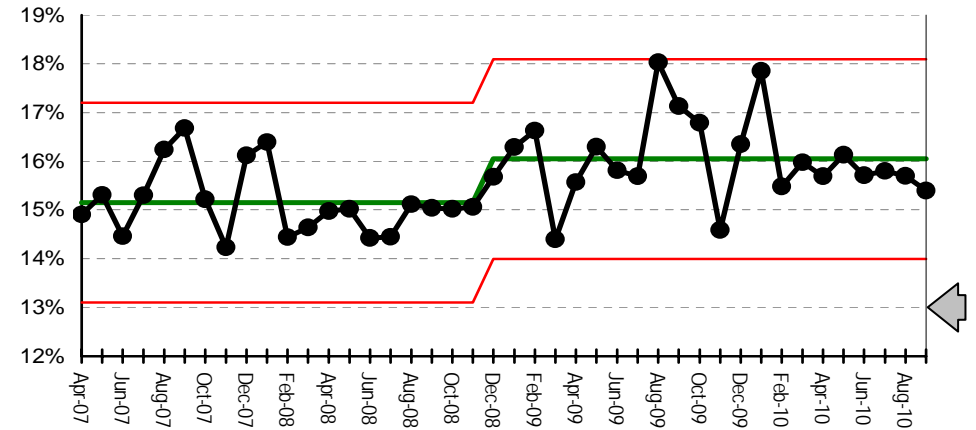
source: PAS data

Green = within normal SPC parameters AND consistent progress to target

Amber = no progress to target (Top quartile performance = 7.3%)

Red: upper control limit breach or run of 8 points above centre line (average)

Follow-up appointment



source: PAS data

Green = within normal SPC parameters AND consistent progress to target

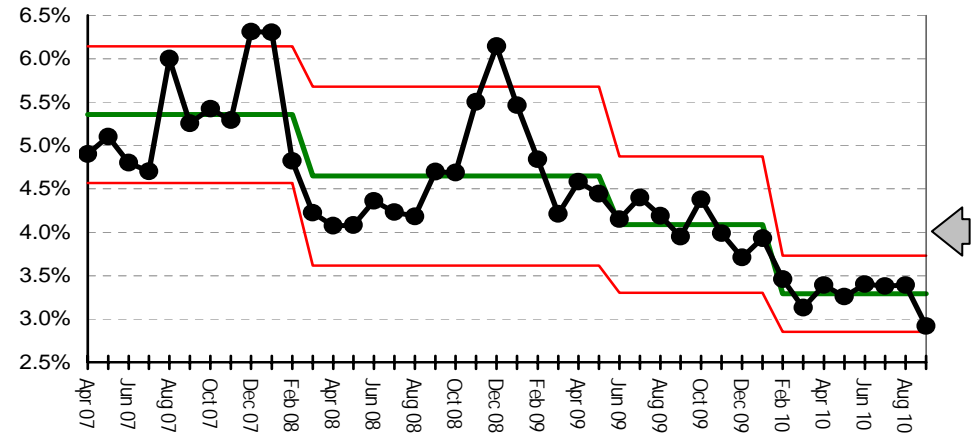
Amber = no progress to target (No national benchmark - therefore London DGH benchmark = 13%)

Red: upper control limit breach or run of 8 points above centre line (average)

Theatre Utilisation

Data will commence for next months dash board

Sickness Absence Rate



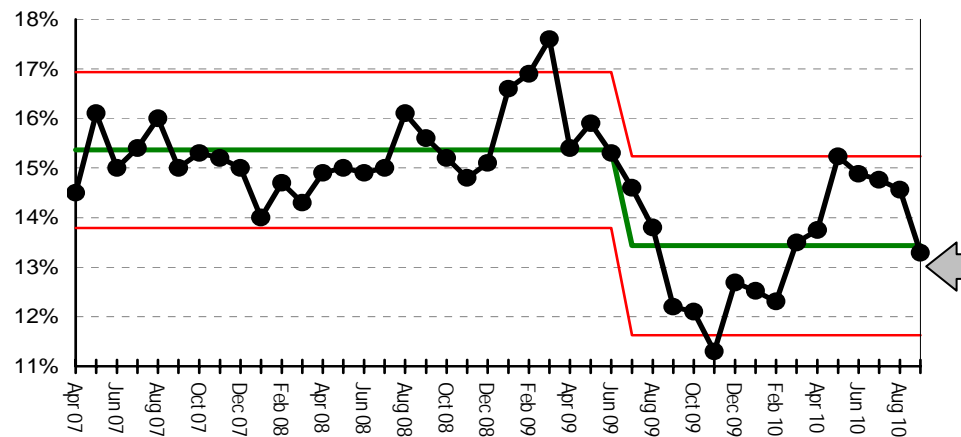
source: ESR

Green = within normal SPC parameters AND consistent progress to target

Amber = no progress to target - target us an average of 4%

Red: upper control limit breach or run of 8 points above centre line (average)

Vacancy Rate



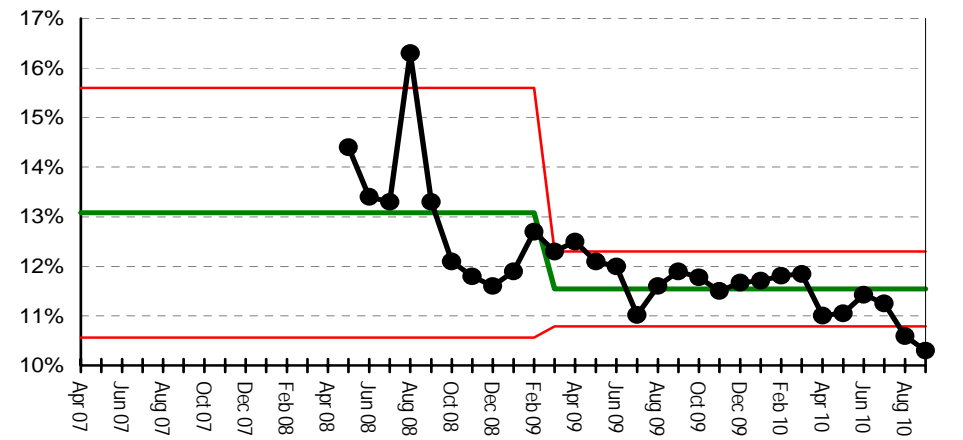
source: ESR

Green = within normal SPC parameters AND consistent progress to target

Amber = no progress to target - target is an average 13%

Red: upper control limit breach or run of 8 points above centre line (average)

Turnover



source: ESR