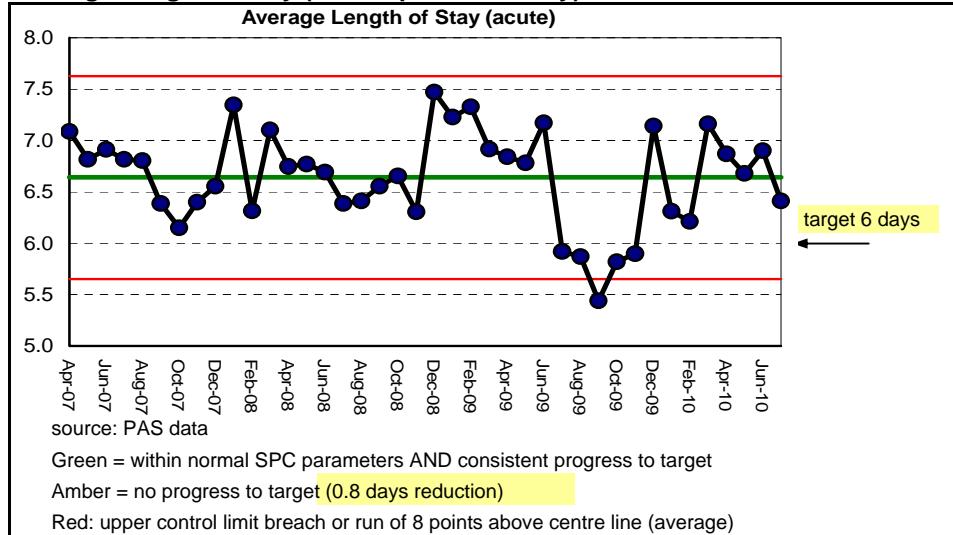


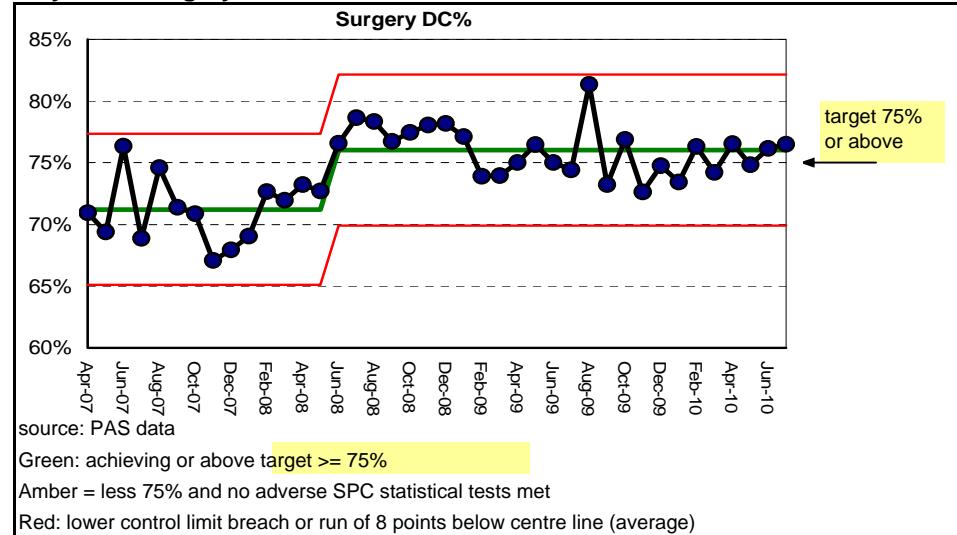
## Workforce & Efficiency

Period: July 2010

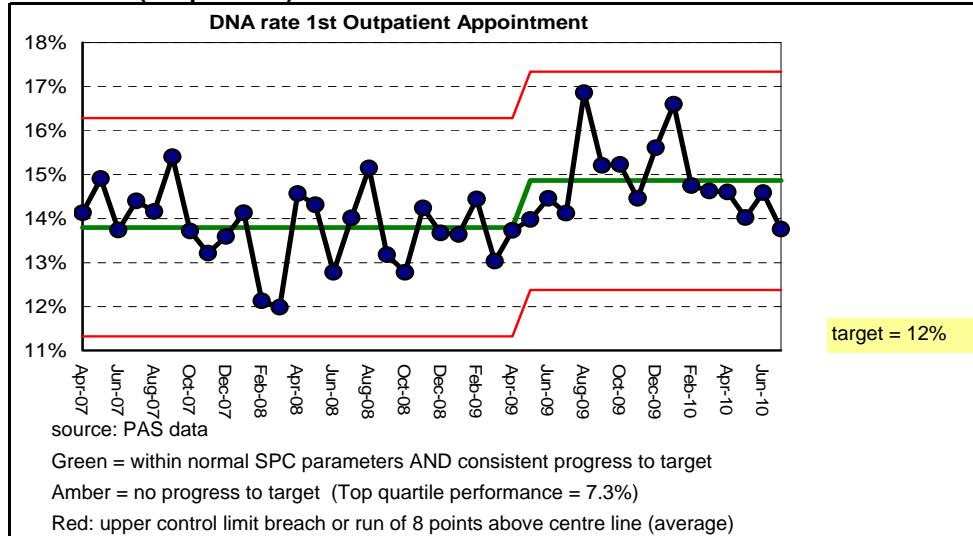
### Average Length of Stay (acute specialties only)



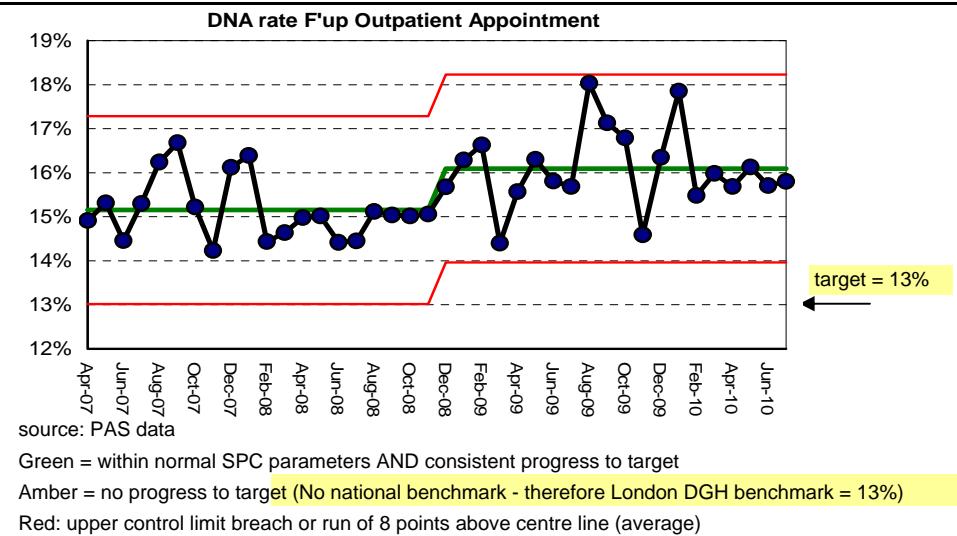
### Day Case Surgery Rate



### DNA Rate (Outpatients)



### DNA rate F'up Outpatient Appointment

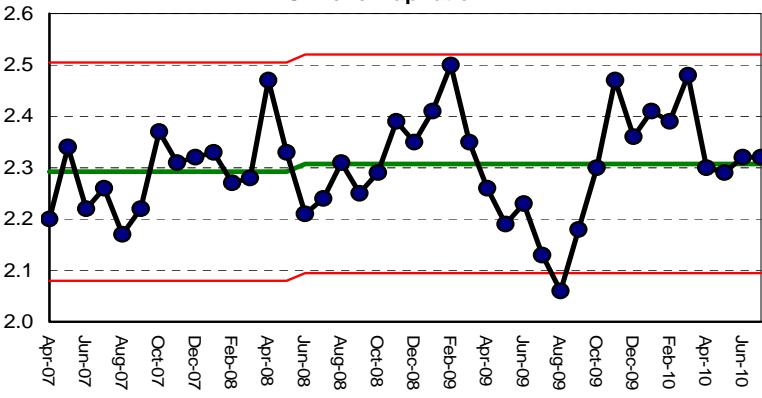


## Workforce & Efficiency

### Outpatient Follow Up ratio

Target different within each speciality - the target here represents amalgamated target

OP follow up ratio



source: PAS data

Green = within normal SPC parameters

Amber = no progress to target - 2:1

Red: upper control limit breach or run of 8 points above centre line (average)

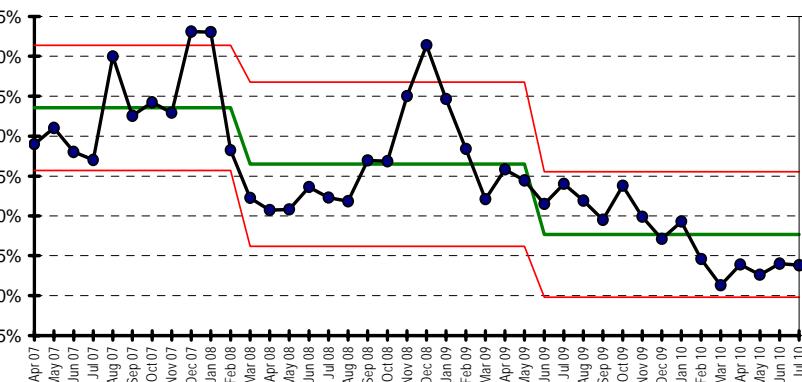
### Theatre Utilisation

Not updated - data not available

New Theatre Management System being installed in 2010

### Sickness Absence Rate

Sickness Absence Rate



source: ESR

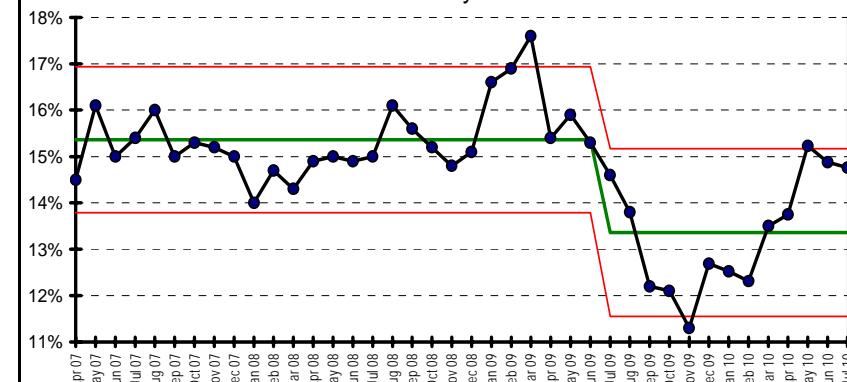
Green = within normal SPC parameters AND consistent progress to target

Amber = no progress to target

Red: upper control limit breach or run of 8 points above centre line (average)

### Vacancy Rate

Vacancy Rate



source: ESR

Green = within normal SPC parameters AND consistent progress to target

Amber = no progress to target - target is an average 13%

Red: upper control limit breach or run of 8 points above centre line (average)

## Workforce & Efficiency

### Turnover

