



External Assessments	Ratings	Annual health check		Risk Ratings	
		Use of Resources	Quality of Service	Financial	Non-Financial
	Current	Excellent	Good	3	
Predicted	Excellent	Excellent	3		

Clinical Quality

Current Period	G
Forecast Outturn	G
Adverse Incidents	G
Never Events	G
SMR Mortality Rate	G
Avoidable Mortality	G
Readmission Rate	G

Patient Experience

Current Period	A
Forecast Outturn	A
Net Promoter Score	A
Patients Survey Scores	G
Complaints	G
Hospital Cancellations	A
Cleanliness	G
Single Sex Accommodation	R

Access and Targets

Current Period	A
Forecast Outturn	A
National Targets - Monitor/Prov Agency	A
National Targets - Other	G
18 week Referral to Treatment (RTT)	G
Hospital Acquired Infections - MRSA	G
Hospital Acquired Infections - C. diff	G

Strategy

Day Treatment Centre	
Additional activity against plan	A
Paediatric ED Attendances	
Additional Activity	G
Market Share	
First Outpatient Activity	G
Non-Elective Activity	G
Day Case Surgery	G
Maternity Deliveries	G

Workforce & Efficiency

Current Period	A
Forecast Outturn	A
Length of Stay	A
DNA Rate	R
Surgical DC % Rate	G
Theatre utilisation	
OP Follow Up Ratio	A
Sickness Absence Rate	G
Turnover Rate	G
Vacancy Rate	A

Finance

	YTD	FC
Year to date Period	G	G
Forecast Outturn	G	G
Risk rating	G	G
I&E variance from plan	G	A
Actual I&E surplus/deficit	G	A
Performance against income plan	G	G
Cost Improvement Plan	R	R
Cash position against plan	G	G
Underlying financial position	A	A