

Haringey Learning Disability Partnership Board

Framework for Health for People who have Learning Disabilities, People who have Autistic Spectrum Disorders and their Families

Action review

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Trust: The Whittington Hospital NHS Trust

Health Issue	What have we been doing?	What difference has this made to people's health?	What are we planning to do next?
1 Helping people to understand their health and what they can do to stay healthy	Plan to translate patient information leaflets on top LD health problems into easy read versions, e.g. diabetes	Performance measures to be agreed with Haringey.	Create easy read versions of less common health problems and how to access services
2 Helping people who work in health and social care services to understand the communication, health and support needs of people who have learning disabilities and people who have autistic	Working with NHS Haringey and Islington's LD teams so that they can advise and help train key people here at the Whittington <ul style="list-style-type: none"> • Communication with 	Performance measures to be agreed with Haringey.	Consider an LD section in our communication skills study day Continue to fund Makaton classes where this has been identified as a development need.

spectrum disorders	<p>people who have learning disabilities included on the next pre-reg nursing curriculum.</p> <ul style="list-style-type: none"> • Makaton classes funded 		<p>Consider atrium performances by people with LD subject to risk assessment</p> <p>Bid for funding to create a learning disabilities communication DVD featuring people with LD. This may be shared across London</p>
3 Helping local hospitals to improve the health care they give to people who have learning disabilities and people who have autistic spectrum disorders	<ul style="list-style-type: none"> ▪ LD Strategy developed and in place ▪ Standards set and agreed by Haringey and Islington LD teams ▪ Awareness launch held in November 2009 ▪ Champions identified across the hospital and initial session held with them ▪ LD session now included in induction training ▪ Working with Middlesex University to develop an LD module for acute nurses and midwives ▪ Training given to staff in ED ▪ Working group set up to develop health passports ▪ Learning disabilities to be 	Performance measures to be agreed with Haringey.	<p>Strategy and action plan to be monitored via Clinical Governance Committee. Plans to be amended where necessary.</p> <p>Further awareness day</p> <p>Commission LD study days</p> <p>Implement passport scheme</p> <p>Introduce escort scheme in imaging for outpatients.</p> <p>Examine feasibility of LD patients being put first on lists for Imaging and Day treatment</p>

	<p>included as a topic within the new pre-reg nursing curriculum.</p> <ul style="list-style-type: none"> ▪ Outpatients escort scheme commenced. ▪ Outpatients appointments for LD patients put at the start of clinics where possible. ▪ Contacted Map of Medicine to assist with the development of national guidelines 		
4 Telling people what sort of services we might need in the future to meet the health needs we find when we do health action plans	It has been identified that we need an LD specialist liaison nurse based at the Whittington, who will advise on what is needed at the Whittington	Performance measures to be agreed with Haringey.	Report to board on progress against action plan.
5 Teaching people about health action planning and health facilitation	Part of health passport work	Performance measures to be agreed with Haringey.	Continue to develop the health passport

6 Helping people with learning disabilities and people who have autistic spectrum disorders and their families unblock any problems they have in accessing good health care	<ul style="list-style-type: none"> ▪ Patient Information leaflets on How to use the PALS Service, How to Complain and Coming to the Emergency Department turned into easy read versions ▪ Staff information leaflet developed for OPD staff, explaining how best to care for a patient who has an LD ▪ Link person identified in every outpatients clinic ▪ Champion scheme introduced 	Performance measures to be agreed with Haringey.	Recruit more champions
7 Working with the PCT to develop appropriate outreach, or new service models to ensure that people with Learning Disability and people who have autistic spectrum disorders receive at least the same standard of healthcare as everyone else	Working with both NHS Haringey and Islington's LD teams	Performance measures to be agreed with Haringey.	Develop relationships with other local PCT providers such as Enfield, Barnet and Camden.

8 Helping people to have good mental health	Study day on care of mental health patients in acute care areas commissioned for ED staff	Performance measures to be agreed with Haringey.	Continue to commission study day at City university and develop a bespoke study day through Middlesex University.
9 Helping people who live outside the Borough to have good health (e.g. out of area residential care, residential colleges or schools or in special hospitals or prisons)	The Whittington Hospital treats all patients regardless of their postcode. The only exception is overseas visitors from countries where reciprocal arrangements do not exist.	Performance measures to be agreed with Haringey.	Develop relationships with other local PCT providers such as Enfield, Barnet and Camden
10 Helping young people who are moving into adult services	N/A		

to have good health			
11 Making sure we work towards improving peoples health in line with the NHS London 'Top Targets'	Trust performed well against all government targets. Third lowest mortality ratio in London.	Performance measures to be agreed with Haringey.	Review targets of new government and inform Haringey of progress against these.