

Survey Definition Report

Client : Whittington Hospital NHS Trust
Survey Whittington Inpatient Survey Oct2009

Survey Start Message :

Please tell us what you think

Questions :

Q.1 Overall, how would you rate the care you received?

(Multiple Choice, select one only)

- Excellent
 - Good
 - OK
 - Poor
 - Very poor
-

Q.2 "I feel I was treated with dignity and respect"

Do you.....

(Multiple Choice, select one only)

- Strongly Agree
 - Agree
 - Not sure
 - Disagree
 - Strongly disagree
-

Q.3 "I was involved as much as I wanted to be in the decisions about my care"

Do you.....

(Multiple Choice, select one only)

- Strongly Agree
 - Agree
 - Not sure
 - Disagree
 - Strongly disagree
-

Q.4 Please rate the cleanliness of the hospital

(Multiple Choice, select one only)

- Excellent
 - Good
 - OK
 - Poor
 - Very poor
-

Q.5 Did you have confidence and trust in the nurses treating you?

(Multiple Choice, select one only)

- Strongly Agree
 - Agree
 - Not sure
 - Disagree
 - Strongly disagree
-

Q.6 Did you ever use the same bathroom or shower area as patients of the opposite sex?

(Multiple Choice, select one only)

- Yes
 - No
 - Don't Know
-

Q.7 Did you ever share a sleeping area with patients of the opposite sex?

(Multiple Choice, select one only)

- Yes
- No
- Don't Know

Q.8 How likely is it that you would recommend the Whittington to a friend or colleague?

Please choose your rating, with 1 meaning very unlikely to 10 meaning very likely

(Multiple Choice, select one only)

- 1 - Very Unlikely
 - 2
 - 3
 - 4
 - 5
 - 6
 - 7
 - 8
 - 9
 - 10 - Very Likely
-

Q.9 Please specify your gender

(Multiple Choice, select one only)

- Male
 - Female
-

Q.10 Which age group are you?

(Multiple Choice, select one only)

- Under 16
 - 16 - 24
 - 25 - 34
 - 35 - 44
 - 45 - 54
 - 55 - 64
 - 65 and over
-

Q.11 Please state your ethnic group

(Multiple Choice, select one only)

- White or White British
 - Mixed
 - Asian or Asian British
 - Black or Black British
 - Chinese or other Ethnic Groups
-

Q.12 Please feel free to add any comments about your experience at this hospital here

(Open Ended)

- Free Format Text
 - No Response
-

Survey End Message :

Thank you for your feedback