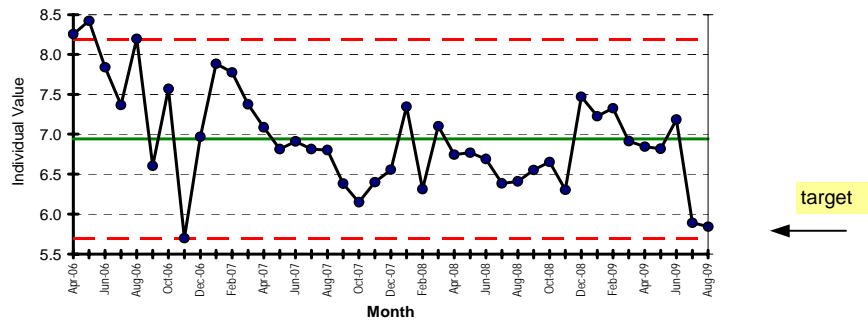


# Workforce & Efficiency

Period: August 2009

## Average Length of Stay (acute specialties only)

Average Length of Stay (acute)



target

source: PAS data

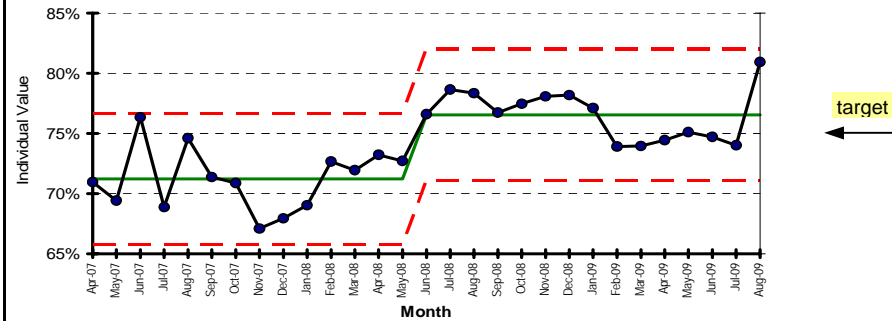
Green = within normal SPC parameters AND consistent progress to target

Amber = no progress to target (0.8 days reduction)

Red: upper control limit breach or run of 8 points above centre line (average)

## Day Case Surgery Rate

Surgery DC%



target

source: PAS data

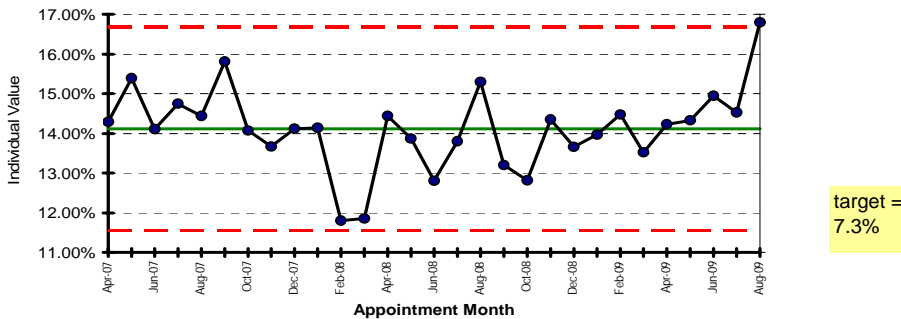
Green: achieving or above target  $\geq 75\%$

Amber = less 75% and no adverse SPC statistical tests met

Red: lower control limit breach or run of 8 points below centre line (average)

## DNA Rate (Outpatients)

DNA Rate First OP Appointment



target = 7.3%

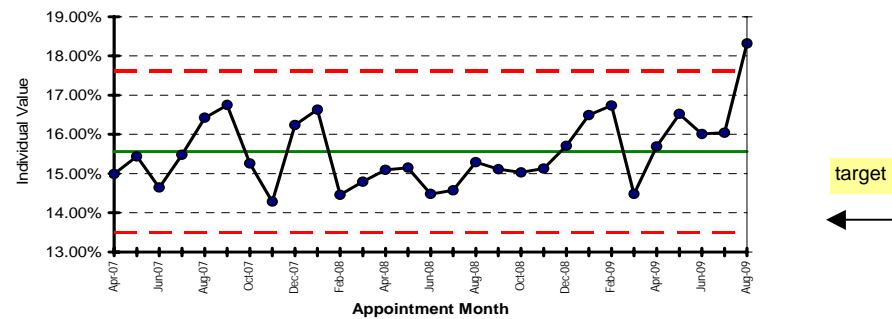
source: PAS data

Green = within normal SPC parameters AND consistent progress to target

Amber = no progress to target (Top quartile performance = 7.3%)

Red: upper control limit breach or run of 8 points above centre line (average)

DNA Rate Follow up OP Appointment



target

source: PAS data

Green = within normal SPC parameters AND consistent progress to target

Amber = no progress to target (No national benchmark - therefore London DGH benchmark = 13%)

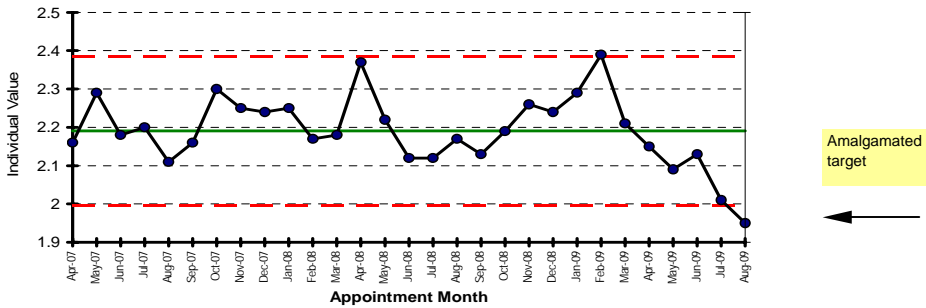
Red: upper control limit breach or run of 8 points above centre line (average)

# Workforce & Efficiency

## Outpatient Follow Up ratio

Target different within each speciality - the target here represents amalgamated target

OP follow up ratio



source: PAS data

Green = within normal SPC parameters

Amber = no progress to target - 2:1

Red: upper control limit breach or run of 8 points above centre line (average)

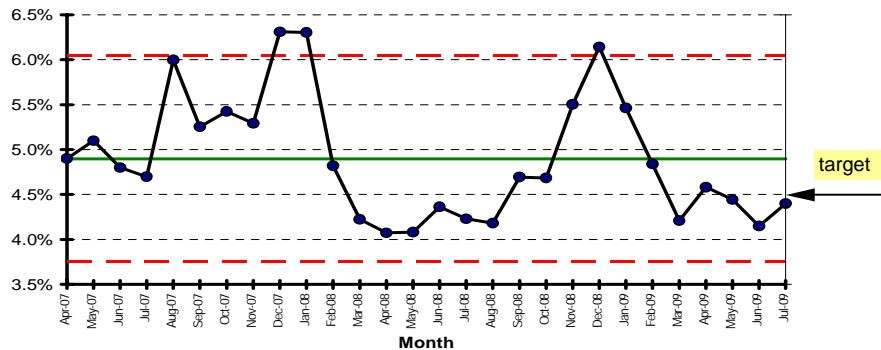
## Theatre Utilisation

Not updated - data not available

New Theatre Management System being installed in 2009

## Sickness Absence Rate

Sickness Absence Rate



source: ESR

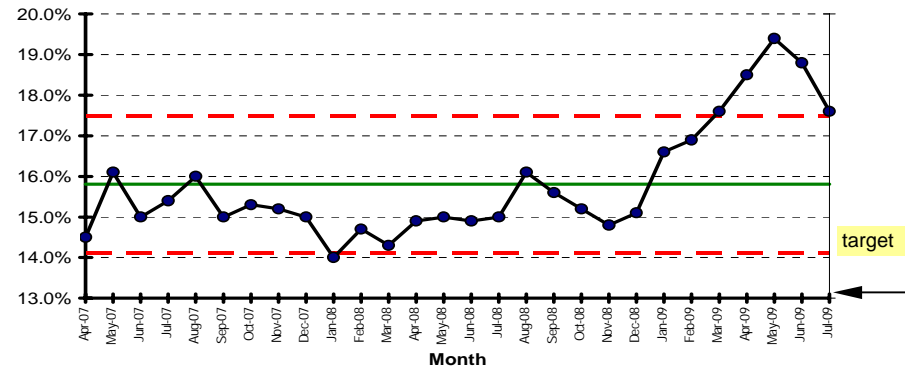
Green = within normal SPC parameters AND consistent progress to target

Amber = no progress to target

Red: upper control limit breach or run of 8 points above centre line (average)

## Vacancy Rate

Vacancy Rate



source: ESR

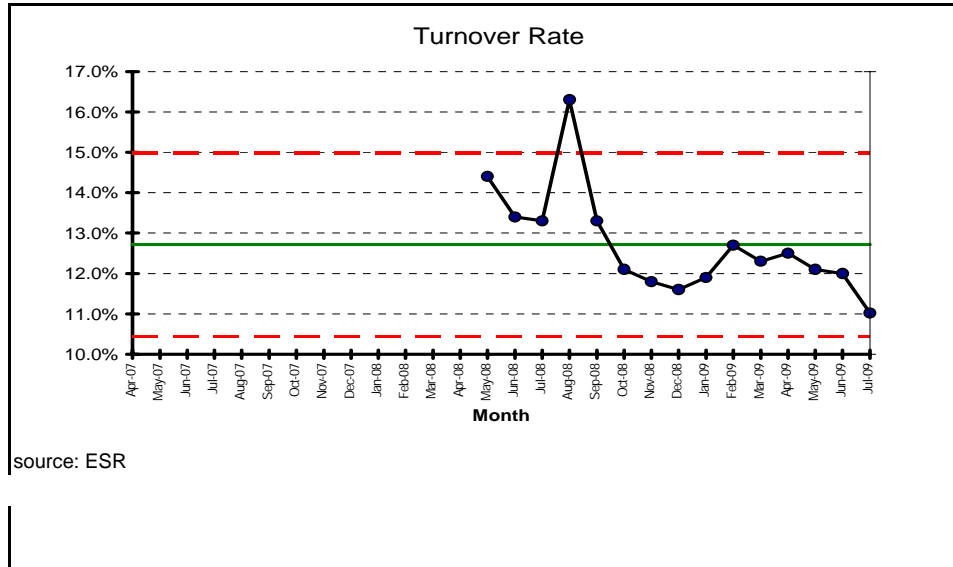
Green = within normal SPC parameters AND consistent progress to target

Amber = no progress to target - target is an average 13%

Red: upper control limit breach or run of 8 points above centre line (average)

# Workforce & Efficiency

## Turnover



source: ESR