

Item 3.2 ranking

Trusts ranked in order of best to worst performing.

(Percentages used for comparison purposes)

Best = least proportion of red scores

Worst = largest proportion of red scores

= same ranking as 2006

+green moved up from 2006 ranking

-red moved down from 2006 ranking

2006 rankings				
Rank	Trust	R	A	G
1	The Royal Marsden NHS Foundation Trust	0	0	55
2	Royal Brompton and Harefield NHS Trust	1	15	39
3	Guy's and St Thomas' NHS Foundation Trust	3	36	16
4	Chelsea and Westminster Healthcare NHS Trust	6	40	9
5	King's College Hospital NHS Trust	8	40	7
6	Bromley Hospitals NHS Trust	9	44	2
7	St George's Healthcare NHS Trust	11	39	5
8	Epsom and St Helier University Hospitals NHS Trust	15	36	4
9	Hammersmith Hospitals NHS Trust	15	36	4
10	St Mary's NHS Trust	17	33	5
11	University College London Hospitals NHS Foundation Trust	18	31	6
12	Barnet and Chase Farm Hospitals NHS Trust	20	35	0
13	Homerton University Hospital NHS Foundation Trust	23	26	6
14	The Whittington Hospital NHS Trust	24	28	3
15	Barts and The London NHS Trust	26	26	3
16	West Middlesex University Hospital NHS Trust	26	28	1
17	Kingston Hospital NHS Trust	28	25	2
18	North West London Hospitals NHS Trust	30	25	0
19	Whipps Cross University Hospital NHS Trust	31	22	2
20	The Hillingdon Hospital NHS Trust	31	23	1
21	Royal Free Hampstead NHS Trust	34	20	1
22	Newham University Hospital NHS Trust	35	18	2
23	Queen Elizabeth Hospital NHS Trust	35	19	1
24	The Lewisham Hospital NHS Trust	36	18	1
25	Ealing Hospital NHS Trust	39	15	1
26	Mayday Healthcare NHS Trust	42	10	3
27	North Middlesex University Hospital NHS Trust	44	11	0
28	Barking, Havering and Redbridge Hospitals NHS Trust	46	9	0
29	Queen Mary's Sidcup NHS Trust	46	9	0

2007 rankings					
Rank	Change in ranking from 2006	Trust	R	A	G
1	=	The Royal Marsden NHS Foundation Trust	0	2	53
2	=	Royal Brompton and Harefield NHS Trust	1	12	42
3	+8	University College London Hospitals NHS Foundation Trust	1	20	34
4	-1	Guy's and St Thomas' NHS Foundation Trust	2	38	15
5	+2	St George's Healthcare NHS Trust	2	46	7
6	-1	King's College Hospital NHS Trust	5	42	8
7	-3	Chelsea and Westminster Healthcare NHS Trust	8	36	11
8	+7	Barts and The London NHS Trust	11	30	14
9	=	Hammersmith Hospitals NHS Trust	11	38	6
10	+2	Barnet and Chase Farm Hospitals NHS Trust	11	42	2
11	-5	Bromley Hospitals NHS Trust	13	40	2
12	+5	Kingston Hospital NHS Trust	15	37	3
13	+8	Royal Free Hampstead NHS Trust	16	36	3
14	-4	St Mary's NHS Trust	19	34	2
15	+5	The Hillingdon Hospital NHS Trust	20	33	2
16	+8	The Lewisham Hospital NHS Trust	21	31	3
17	-3	The Whittington Hospital NHS Trust	23	31	1
18	+5	Queen Elizabeth Hospital NHS Trust	26	29	0
19	-3	West Middlesex University Hospital NHS Trust	28	26	1
20	+2	Newham University Hospital NHS Trust	29	21	5
21	-2	Whipps Cross University Hospital NHS Trust	29	24	2
22	+5	North Middlesex University Hospital NHS Trust	29	25	1
23	+6	Queen Mary's Sidcup NHS Trust	30	21	4
24	-11	Homerton University Hospital NHS Foundation Trust	33	19	3
25	-17	Epsom and St Helier University Hospitals NHS Trust	35	20	0
26	-8	North West London Hospitals NHS Trust	38	17	0
27	-2	Ealing Hospital NHS Trust	39	14	2
28	=	Barking, Havering and Redbridge Hospitals NHS Trust	42	13	0
29	-3	Mayday Healthcare NHS Trust	43	12	0

Trusts have been sorted by number of red scores (ascending), then by number of green scores (descending). Trusts positions may slightly differ from previously reported rankings due to this and the fact that Royal National Orthopaedic NHS Trust results have not been included in the above tables as

Key Indicators

	Cleanliness		Safe	Decisions	Respect & Dignity	Overall Care	
	In your opinion, how clean was the hospital room or ward that you were in?	How clean were the toilets and bathrooms that you used in hospital?	Did you feel threatened during your stay in hospital by other patients or visitors?	Were you involved as much as you wanted to be in decisions about your care and treatment?	Overall, did you feel you were treated with respect and dignity while you were in the hospital?	Overall, how would you rate the care you received?	
Barking, Havering and Redbridge Hospitals NHS Trust	Middle 60%	Middle 60%	Middle 60%	Lowest 20%	Lowest 20%	Lowest 20%	
Barnet and Chase Farm Hospitals NHS Trust	Middle 60%	Middle 60%	Highest 20%	Lowest 20%	Middle 60%	Middle 60%	
Barts and The London NHS Trust	Lowest 20%	Lowest 20%	Lowest 20%	Lowest 20%	Lowest 20%	Middle 60%	
Bromley Hospitals NHS Trust	Middle 60%	Middle 60%	Middle 60%	Middle 60%	Middle 60%	Middle 60%	
Chelsea and Westminster Healthcare NHS Trust	Middle 60%	Middle 60%	Lowest 20%	Middle 60%	Middle 60%	Highest 20%	
Ealing Hospital NHS Trust	Lowest 20%	Lowest 20%	Lowest 20%	Lowest 20%	Lowest 20%	Lowest 20%	
Epsom and St Helier University Hospitals NHS Trust	Lowest 20%	Middle 60%	Middle 60%	Lowest 20%	Lowest 20%	Lowest 20%	
Guy's and St Thomas' NHS Foundation Trust	Middle 60%	Middle 60%	Middle 60%	Middle 60%	Middle 60%	Middle 60%	
Hammersmith Hospitals NHS Trust	Middle 60%	Lowest 20%	Lowest 20%	Middle 60%	Middle 60%	Middle 60%	
Homerton University Hospital NHS Foundation Trust	Lowest 20%	Lowest 20%	Lowest 20%	Lowest 20%	Lowest 20%	Lowest 20%	
King's College Hospital NHS Trust	Middle 60%	Middle 60%	Lowest 20%	Middle 60%	Middle 60%	Middle 60%	
Kingston Hospital NHS Trust	Lowest 20%	Lowest 20%	Lowest 20%	Middle 60%	Middle 60%	Middle 60%	
Mayday Healthcare NHS Trust	Lowest 20%	Lowest 20%	Lowest 20%	Lowest 20%	Lowest 20%	Lowest 20%	
Newham University Hospital NHS Trust	Middle 60%	Middle 60%	Lowest 20%	Lowest 20%	Lowest 20%	Lowest 20%	
North Middlesex University Hospital NHS Trust	Lowest 20%	Lowest 20%	Lowest 20%	Lowest 20%	Lowest 20%	Lowest 20%	
North West London Hospitals NHS Trust	Lowest 20%	Lowest 20%	Lowest 20%	Lowest 20%	Lowest 20%	Lowest 20%	
Queen Elizabeth Hospital NHS Trust	Lowest 20%	Lowest 20%	Lowest 20%	Lowest 20%	Lowest 20%	Middle 60%	
Queen Mary's Sidcup NHS Trust	Lowest 20%	Lowest 20%	Middle 60%	Middle 60%	Lowest 20%	Lowest 20%	
Royal Brompton and Harefield NHS Trust	Highest 20%	Highest 20%	Middle 60%	Highest 20%	Highest 20%	Highest 20%	
Royal Free Hampstead NHS Trust	Lowest 20%	Lowest 20%	Lowest 20%	Lowest 20%	Middle 60%	Middle 60%	
St George's Healthcare NHS Trust	Middle 60%	Middle 60%	Lowest 20%	Middle 60%	Middle 60%	Middle 60%	
St Mary's NHS Trust	Middle 60%	Middle 60%	Lowest 20%	Middle 60%	Middle 60%	Middle 60%	
The Hillingdon Hospital NHS Trust	Lowest 20%	Lowest 20%	Middle 60%	Lowest 20%	Middle 60%	Lowest 20%	
The Lewisham Hospital NHS Trust	Middle 60%	Middle 60%	Lowest 20%	Lowest 20%	Middle 60%	Lowest 20%	
The Royal Marsden NHS Foundation Trust	Highest 20%	Highest 20%	Highest 20%	Highest 20%	Highest 20%	Highest 20%	
The Whittington Hospital NHS Trust	Middle 60%	Middle 60%	Middle 60%	Lowest 20%	Lowest 20%	Lowest 20%	
University College London Hospitals NHS Foundation Trust	Highest 20%	Highest 20%	Middle 60%	Highest 20%	Highest 20%	Highest 20%	
West Middlesex University Hospital NHS Trust	Middle 60%	Middle 60%	Middle 60%	Lowest 20%	Middle 60%	Lowest 20%	
Whipps Cross University Hospital NHS Trust	Middle 60%	Middle 60%	Lowest 20%	Lowest 20%	Middle 60%	Lowest 20%	
	Lowest 20%	12	12	17	17	12	14
	Middle 60%	14	14	10	9	14	11
	Highest 20%	3	3	2	3	3	4