

Patient advice and liaison service (PALS)

If you have a compliment, complaint or concern please contact our PALS team on 020 7288 5551 or whh-tr.whitthealthPALS@nhs.net

If you need a large print, audio or translated copy of this leaflet please contact us on 020 7288 3182. We will try our best to meet your needs.

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hello my name is...




RUTH WETHERALL
I AM THE
ACUTE LEARNING
DISABILITY LIAISON NURSE



How Can I help?



COMMUNICATION

- I CAN HELP YOU WHEN YOU COME INTO HOSPITAL
- I CAN HELP YOU SAY WHAT YOU WANT TO SAY ABOUT YOUR HOSPITAL STAY.
- HOW YOU FEEL ABOUT COMING TO HOSPITAL
- I CAN HELP FIND INFORMATION YOU NEED IN A WAY YOU WILL UNDERSTAND SUCH AS EASY READ AUDIO OR BRAILLE



WORKING TOGETHER

DURING YOUR HOSPITAL STAY I WILL WORK WITH THOSE PEOPLE INVOLVED IN YOUR CARE WHICH CAN INCLUDE:

- YOU
- YOUR FAMILIES AND CARERS
- HOSPITAL STAFF
- YOUR SOCIAL WORKER
- YOUR COMMUNITY LEARNING DISABILITY TEAM

Hospital Passport



PLEASE REMEMBER TO BRING YOUR HOSPITAL PASSPORT, IF YOU HAVE NOT ALREADY GOT ONE PLEASE ASK AND WE CAN GIVE YOU ONE TO COMPLETE WITH YOUR FAMILY OR CARERS.

YOUR HOSPITAL PASSPORT TELLS US ABOUT YOU, WHICH HELPS US LOOK AFTER YOU BETTER DURING YOUR STAY AT THE WHITTINGTON HOSPITAL.

To Contact Me



I WORK MONDAY TO FRIDAY 8.30- 16.30



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MOBILE: 07876145298



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