

Director of Nursing and Clinical Development Objectives 2008/09

Specific	Measurable	Actions	Resources (external)	Timescale
Reduce healthcare associate infection rates across the hospital, to a maximum of 12 MRSA bacteraemia and 124 cases of Clostridium difficile in 2008/2009	Hand hygiene compliance to remain above 90%	Monthly hand hygiene audits with feedback to wards/staff within 5 days	VLP to continue to complete monthly hand hygiene audits	Every month from April 2008
	To undertake root cause analysis on every case of MSRA bacteraemia	Post-48 hours: Infection control team to meet with relevant clinicians and complete RCA	Clarification of RCA process	Within 5 days of notification
		RCA summary to be presented to Executive Committee, Infection Control committee, and Trust Board	Veronica Shaw	Within one month of RCA
		Pre-48 hours: alert to be sent to PCT, with initial RCA information on patients	Agreement of process with PCT	within 5 days of notification

Specific	Measurable	Actions	Resources (external)	Timescale
Reduce healthcare associate infection rates across the hospital, to a maximum of 12 MRSA bacteraemia and 124 cases of Clostridium difficile in 2008/2009 (cont)	To screen every patient admitted to hospital for MRSA	Project plan in place	Leading to Success programme team (infection control) Additional cost of screening to be quantified	100% screening by September 2008
	100% compliance with Trust antimicrobial policies	To audit compliance with prescribing policies	Antimicrobial pharmacist to carry out audit	July 2008 and January 2009
To improve the quality of nursing care on the wards and increase patient satisfaction scores	Increase direct nursing care time to 50%	Implement Productive Ward Initiative on 12 wards	NHS Institute training programme	10 ward managers to complete the training by September 2008
			Veronica Shaw & Angie Killeen to manage project; involvement of ward managers	Implementation on one new ward per month

Specific	Measurable	Actions	Resources (external)	Timescale
To improve the care of older people admitted to the hospital	50% reduction in complaints	Relaunch NSF steering group to focus on care of older people	Matthew Boazman, Gurchuran Rai	July 2008
		Training in place for key staff on care of older people	Lisa Smith & education team; Tina Jegede (matron); ward managers	September 2008
		Recruit permanent ward managers to JKU wards	Tina Jegede	December 2008
		Make older people wards single sex to improve privacy & dignity	Kate Slemeck; Matthew Boazman; Gurchuran Rai	December 2008
		Project for older patients to wear their own clothes ahead of discharge on JKU wards	Leading to Success programme team (older people)	September 2008