

- develop your child's expressive communication and advise you on how to provide opportunities for communication.
- develop your child's attention and listening and understanding skills, whether they use spoken or signed communication or a combination.

Contacts

Audiology

St Ann's Audiology Clinic
 St Ann's Hospital
 St Ann's Road
 London N15 3TH
 Tel: 020 3224 4698 / 4675
 Mobile: 07920 727327 for text messages for BSL users
 Email: whh-tr.StAnns-Audiology@nhs.net

Opening hours: 9:00am - 5:00pm
 Repair clinics: Please ring to make an appointment

Hearing Impairment Team (Education)

Haringey Council
 Alexandra House
 2nd Floor, Station Road
 Wood Green N22 7TR
 Tel: 020 8489 8338
 Email: Deborah.Israel@haringey.gov.uk

Speech and Language Therapy (Health)

Speech and Language Therapy Service for deaf babies and pre-school children
 Hornsey Central Health Centre
 151 Park Rd
 N8 8JD
 Tel: 020 3074 2602
 Mobile: 07989 852980
 Email: karin.schamroth@nhs.net

Patient advice and liaison service (PALS)

If you have a compliment, complaint or concern please contact our PALS team on 020 7288 5551 or whh-tr.whithealthPALS@nhs.net

If you need a large print, audio or translated copy of this leaflet please contact us on 020 7288 3182. We will try our best to meet your needs.

[Twitter.com/WhitHealth](https://twitter.com/WhitHealth)
[Facebook.com/WhittingtonHealth](https://facebook.com/WhittingtonHealth)

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Children's hearing services in Haringey

A parent's guide



What happens next?

This leaflet outlines the service you can expect to receive during the first year after the diagnosis of your child's hearing impairment.

Local services - St Ann's Audiology

Today, your child will have received hearing aids and may have had impressions taken for new moulds. A further review appointment with the audiologist will be made for eight weeks' time. You should have already had an appointment with the doctor to talk about further tests to discover the cause of your child's hearing loss.

You will continue to be seen regularly by the doctor and audiologist to review how your child is getting on with their hearing aids, check hearing levels, take new impressions for ear moulds, and to make any adjustments to the hearing aids that may be necessary.

The doctor/audiologist will ask how your child is getting on with their hearing aids and what response to sound you may have noticed. Please remember to bring your child's hearing aids to all appointments.

It may be a good idea to write down any questions you want to ask the audiologist before the appointment.

Further behavioural testing will be attempted when your child is between seven and nine months old but they will continue to be assessed regularly every few months in the first few years.

Timing of scheduled appointments:

- **First year after diagnosis:** assessments every three months
- **2-5 years:** every six months
- **5 years plus:** annual appointments

Your advisory teacher can attend the appointments with you if you wish.

The hearing impairment team

This is a team of five qualified, experienced teachers of the deaf and a pre-school deaf educational instructor. Your child will have been allocated to one of the teachers of the deaf on the team.

The advisory teacher will offer regular support visits at home or at a venue of your choice. These visits are likely to be fortnightly during the school term.

The aim of the service is to provide information, support and advice to you and your family about your child's hearing impairment.

We will work with you and your child to develop a fuller understanding of their hearing needs and help you to support the development of your child's language and communication skills.

We will:

- record your child's progress together and plan for their future development.
- give you access to the pre-school deaf educational instructor to help develop your deaf awareness and visual communications skills.
- liaise with staff at St Ann's to ensure your child has access to optimum amplification.
- refer your child to Special Educational Needs where appropriate.

As a team of teachers we cannot sort out housing or benefits, but we will try to access appropriate support for you if required.

Speech and language therapy team

The advisory teacher may refer your child to the pre-school specialist speech and language therapy team, working with hearing impaired or deaf children. We will visit your child at home and/or in their nursery, working in close collaboration with the advisory teacher to support, advise and enable you to:

- feel confident in your interaction and communication with your child, and to maintain this as your child develops.