

FoI request re: Bereavement services

Ref: 20-CD-0303

Thank you for your request for information relating to bereavement services.

This was received on 4 February 2020 and has been dealt with under the terms of the Freedom of Information Act 2000.

Please find our responses below:

Request 1:

Who runs bereavement service? [We have one Specialist Bereavement midwife but all midwives receive bereavement training on a 2 yearly basis.](#)

[Mortuary staff provide signposting to bereavement services to relatives following the loss of an adult relative.](#)

Request 2:

Primary contact - Name/Email/Phone Number of the person(s) who run bereavement services?

[Please note that Whittington Health is not able to pass on personal contact details concerning members of staff who are not already available in the public domain on the Whittington Website:](#)

<http://www.whittington.nhs.uk/>

Request 3:

Is there a bereavement booklet given to families?

[We provide leaflets from Sands \(Stillbirth and neonatal society\) and the child bereavement charity which are specific for the loss of a baby.](#)

[Booklet provided to relatives following death of an adult includes signposting to local bereavement services.](#)

Request 4:

Who deals with the Bereavement booklets?

[Booklet provided to relatives following death of an adult produced and administered by mortuary department](#)

Request 5:

Are the bereavement booklets produced in house? [No for Sands leaflets.](#)

[Booklet provided to relatives following death of an adult written in house and printed externally.](#)

Request 6:

Are the bereavement guides produced by an external agency? [Yes](#)

Request 7:

Is there a contract with the external agency? [No](#)

Request 8:

How long is the term of the contract? [N/A](#)

Request 9:

How long is left to run on the contract? [N/A](#)

Request 10:

Whittington Health NHS Trust

Interim Chair: Anu Singh Chief Executive: Siobhan Harrington



What is the notice period to end the contract? [N/A](#)

Request 11:

Does the contract offer additional benefits to the Trust such as funding? [N/A](#)

Request 12:

Does the contract contain rights to sell advertising space in the Bereavement Guide to third parties? [N/A](#)

Request 13:

Who signs the contract for Bereavement Guides? [N/A](#)

Request 14:

Who is the Head of End Of Life for Community Nursing?

Please note that Whittington Health is not able to pass on personal contact details concerning members of staff who are not already available in the public domain on the Whittington Website:

<http://www.whittington.nhs.uk/>

Request 15:

What is the contact information for the Head of End of Life for Community Nursing?

Please note that Whittington Health is not able to pass on personal contact details concerning members of staff who are not already available in the public domain on the Whittington Website:

<http://www.whittington.nhs.uk/>

Request 16:

Is there any information available for the community nursing team to give out to patients and families for end of life and bereavement? Yes

I hope you find this information useful. Please quote the above reference in any further communication on this matter.

If you require any further assistance, please do not hesitate to contact me by email or at the address shown below.

Yours sincerely

FOI Coordinator

Freedom of Information Office

[Whittington Health](#)

[Highgate Wing, Level 5](#)

[Magdala Avenue](#)

[London, N19 5NF](#)

foi.whitthealth@nhs.net



If you are dissatisfied with this response, Whittington Health operates a complaints procedure, details of which can be found below:

FOI Complaints:

If you remain dissatisfied with the Trust's response, you

Whittington Health NHS Trust

Interim Chair: Anu Singh Chief Executive: Siobhan Harrington



In the first instance, write to:
Director Lead for Information Governance

Chief Operating Officer
Jenner Building
Magdala Avenue
London
N19 5NF
020 7288 5255
foi.whitthealth@nhs.net

may write to:
Information Commissioner's Office

Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 0303 123 1113 or 01625 545745
www.ico.org.uk

Whittington Health NHS Trust

Interim Chair: Anu Singh Chief Executive: Siobhan Harrington