

ITEM: 2

MEETING:

Trust Board 20 May 2008

TITLE:

Chief Executive's Report

SUMMARY:

The CEO report updates the Board on key issues that do not warrant at this stage a full board paper.

ACTION:

Information

REPORT FROM:

David Sloman, Chief Executive

SPONSORED BY:

Not applicable

Financial Validation

Lead: Director of Finance

Not applicable

Compliance with statute, directions, policy, guidance

Lead: All directors

Not applicable

Compliance with Healthcare Commission Core/Developmental Standards

Lead: Director of Nursing & Clinical Development

Reference: Not applicable

Compliance with Auditors' Local Evaluation standards (ALE)

Lead: Director of Finance

Reference: Not applicable

Compliance with requirements of FT application and monitoring regime

Lead: Director of Strategy & Performance

Reference: Not applicable

1. Day Treatment Centre

Our brand new day treatment opened and started operating on Monday 28 April.

Whilst not without the anticipated initial teething problems, it is clear that the clinical environment and equipment are excellent and of a quality that our patients and staff deserve. The centre contains four state of the art operating theatres, three endoscopy treatment rooms, a minor procedure room and an interventional imaging room. The facility is bright and spacious and has been installed with all of the latest infection-beating technology including easy to clean computer keyboards and MRSA-resistant curtains.

To ensure that patients derive maximum benefit from the facility, we have increased the range of available procedures within all of our main specialities. For example, a full day case ophthalmology service starts in June, meaning that our patients can receive their outpatient and inpatient care at the Whittington rather than going to another hospital for their surgery. Also, the Whittington has now been accredited as a kite-marked provider of bariatric services within London, and Mr Dougal Heath has joined Mr Partik Sufi as a second consultant bariatric surgeon to build and develop our excellent North London Obesity Service.

The centre has been designed to ensure maximum efficiency and comfort for patients. A premium has been placed on patient privacy and dignity, with dedicated consulting rooms and a high ratio of patient toilets and showers. There is a dedicated admission area and discharge lounge, and dedicated pick-up parking spaces immediately outside the discharge area.

We are surveying the level of patient satisfaction on a real time basis and reporting the information back regularly to the DTC team and in future to the Trust Board.

For further information contact Siobhan Harrington on 5854

2. N19 closing at weekends

In August 2007 the trust consulted on a plan to close the N19 restaurant at weekends. Following the consultation a number of changes were made in the restaurant, but six months on it is clear that there are still not enough customers to justify keeping it open, with an average of fewer than 20 members of staff using it for breakfast, lunch or dinner. As such we will be closing the N19 restaurant all day Saturday and Sunday from Saturday 31 May. The money saved will be reinvested in the creation of additional housekeepers for the emergency department and the ante-natal ward, the latter of which was highlighted as an area for improvement by the recent Health Care Commission review of the hospital's maternity services.

Muffin Break, XLNT and McColl's, will continue to stay open at weekends. The catering department will also ensure that vending machines are fully functioning at night and throughout the weekends and all staff do of course have access to the coffee lounge which offers a fully serviced out of hours vending machine.

For further information contact Philip lent, Director of Facilities 020 7288 5577