

ITEM: 2

MEETING:

Trust Board 16 April 2008

TITLE:

Chief Executive's Report

SUMMARY:

The CEO report updates the Board on key issues that do not warrant at this stage a full board paper.

ACTION:

Information

REPORT FROM:

David Sloman, Chief Executive

SPONSORED BY:

Not applicable

Financial Validation

Lead: Director of Finance

Not applicable

Compliance with statute, directions, policy, guidance

Lead: All directors

Not applicable

Compliance with Healthcare Commission Core/Developmental Standards

Lead: Director of Nursing & Clinical Development

Reference: Not applicable

Compliance with Auditors' Local Evaluation standards (ALE)

Lead: Director of Finance

Reference: Not applicable

Compliance with requirements of FT application and monitoring regime

Lead: Director of Strategy & Performance

Reference: Not applicable

1. The Productive Ward (Releasing Time to Care)

The Releasing Time to Care: Productive Ward Programme was developed to improve patient care by showing nurses how to apply improvement techniques to their work. It focuses on streamlining core ward processes, which releases more time to spend in delivering direct patient care. This in turn enables safer, more reliable care to be provided.

The programme consists of 15 modules, with five foundation modules that start by helping staff to recognise how they are currently working, and where improvements can be made. This includes re-organising the ward environment and re-designing care processes to ensure they are patient focussed and as simple as possible for staff to deliver. For example, meal rounds can be improved to ensure that nurses have time to feed patients that require help. Drug rounds can be made safer by ensuring minimal disruption during drug rounds. Organisation of storage areas can speed up delivery of a commode to a patient. All of these improvements help improve the patients' experience, and decrease the incidence of negative indicators such as complaints, infections, and pressure ulcers.

Betty Mansell has been the trust's pilot ward since October 2007, with their staff educated in relevant improvement techniques such as "lean thinking," and the ward manager has attended the London learning sets. Work is now underway to develop a roll out plan to ensure that the Productive Ward initiative is rolled out across the Trust, during the next year. Key staff will receive externally provided dedicated training, and will be supported by Angela Killeen, Project Facilitator and Veronica Shaw, Trust Lead.

The trust has also bid for external ring fenced funding from NHS London, to facilitate the trust wide roll out during 2008/09 as follows; -

- Training from the NHS Institute of Innovation and Improvement for 10 ward managers and other key staff (£25k)
- Funding for Trust Project Lead (£51k)
- Funding for Project Lead for Maternity (£25k)
- Funding to enable ward managers to be released by back filling them for one shift per week over a six month period whilst participating in the programme (£102k)
- Equipment to facilitate the delivery of the programme (£10k)

For further information contact Deborah Wheeler, Director of Nursing and Clinical Development on 020 7288 3588.

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