



Assistive Technology

in addition to your hearing aids

What are Assistive Listening Devices?

Assistive Listening Devices (ALD's) help improve hearing the speech-in-noise. As well as increased volume, ALD's can provide the listener with a direct sound source (e.g. the speaker in a lecture theatre) which helps minimize the effects of background noise, distance and room acoustics.



Alerting Devices - these are devices like clocks, doorbells, etc., that will provide a visual alert or vibration to a hard of hearing or deaf person.



Telecommunications - Amplified telephones, textphones and television listeners may also help you.



Why aren't hearing aids enough?

- Sounds fade rapidly as distance increases
- Reverberation disrupts speech intelligibility
- People with a hearing loss require a greater speech to noise ratio to understand speech

Where can you get more information/Assistive Technology equipment?

Social Services – Deaf and hearing support team at Haringey

Some equipment can be provided by your local borough.

In Haringey there is a weekly drop in service - Haringey Deaf Service, Winkfield Resource Centre, 33 Winkfield Road, Wood Green, N22 5RP Tuesdays 12 -3.30pm or Fridays 10-1.30pm who provide a 1 to 1 confidential support, advice and information service.

Tel: 0208 489 2592 or Email: deaf.service@haringey.gov.uk



Access to work

Access to Work can help pay for support at work that you may need because of your hearing, for example:

- aid and equipment in your workplace
- other practical help at work, such as a note taker, lip speaker or interpreter

More information is at <https://www.gov.uk/access-to-work/what-youll-get>

Or Telephone: 0800 121 7479

Action on Hearing Loss (AOHL) charity

Action on Hearing loss is the UK's largest charity helping people with hearing loss. Products can be purchased from their product shop online: <http://www.actiononhearingloss.org.uk/shop.aspx>

Or telephone 033330144525 for a product catalogue.

AOHL Head Office in London also have a resource room where a wide range of products can be tried before purchase. 1-3 Highbury Station Road, London, N1 1SE

For more information: Telephone: 0207 296 8000

Or email: ResourceRoom.London@hearingloss.org.uk to make an appointment

Connevans

Connevans is a specialist manufacturer and supplier of equipment where products can also be purchased online:

<http://www.DeafEquipment.co.uk>

Or Email info@connevans.com /Telephone 03330 144525 for a product catalogue.

Patient advice and liaison service (PALS)

If you have a compliment, complaint or concern please contact our PALS team on 020 7288 5551 or whh-tr.whitthealthPALS@nhs.net

If you need a large print, audio or translated copy of this leaflet please contact us on 020 7288 3182. We will try our best to meet your needs.

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