

My visit to The Whittington Hospital

Going to the Emergency Department



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I can tick the things
have achieved

I am at the Hospital

I have gone into the Emergency Department

I have talked to reception

I have shared my hospital passport

I am in the waiting room

I have been seen by a nurse

I have been seen by a doctor

The doctor has told me what they will do

I have been given medical treatment

I am finished in the Emergency Department

In collaboration with



**Ambitious
about Autism**



Whittington Health
NHS Trust

Getting to the Hospital

There are lots of ways to get to the hospital.

I might get to the hospital using an ambulance, a taxi, public transport or by walking.



Getting to the Emergency Department

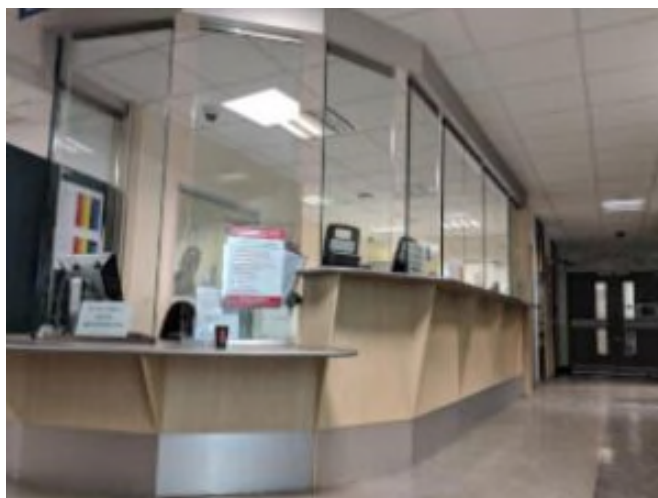
I can follow signs to find the Emergency Department.

This picture shows the outside of the Emergency Department.



Going into the Emergency Department

I can go in the doors to the main Emergency Department reception.

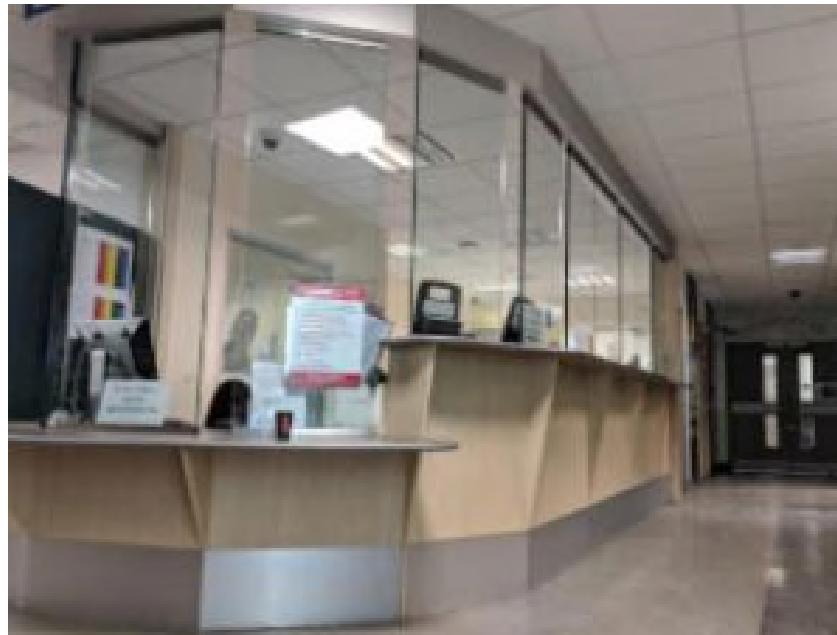


There is a reception desk and the entrance to the paediatric Emergency Department.

Talking to reception

I can tell reception that I am here and I need help because I don't feel well.

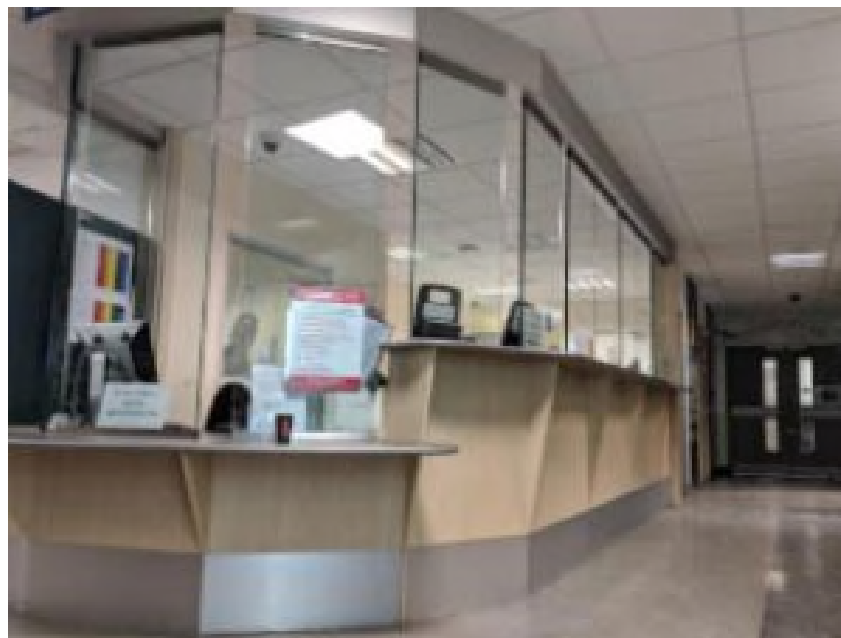
Someone can talk to the receptionist for me.



Sharing my hospital passport

I can show the receptionist my hospital passport.

My hospital passport has important information about me in it.



Going to the waiting room

After the receptionist has written down my information they can let me into the paediatric waiting area. This is through the grey doors.



Waiting to be seen

The waiting area is where people go after reception.

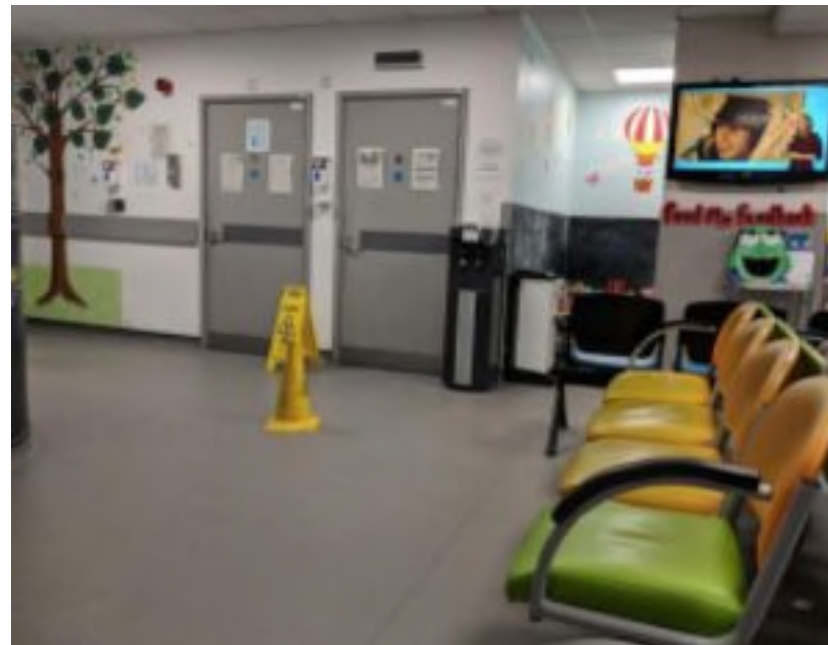
There might be other people waiting there as well. It might be noisy.



While I wait

I can play with the toys if I want to.

I might have to wait a long time to be seen. If I really feel unwell
I can tell someone who works at the hospital.



The nurse calls your name

The nurse will call my name.

The nurse will take me into a separate room to talk to me. The nurse might ask a lot of questions.



Health check

The nurse will check how I am doing. The nurse will use tools to measure how I am feeling.

I can show the nurse my hospital passport.



After seeing the nurse

I might go back into the waiting room.

I might be called onto the ward to see a doctor.



Seeing the doctor

The doctor will say my name when they are ready to see me.

I can ask the doctor questions or someone can ask for me.

The doctor checks my body

The doctor may check my ears, my mouth and my chest. The doctor wants to work out what hurts.

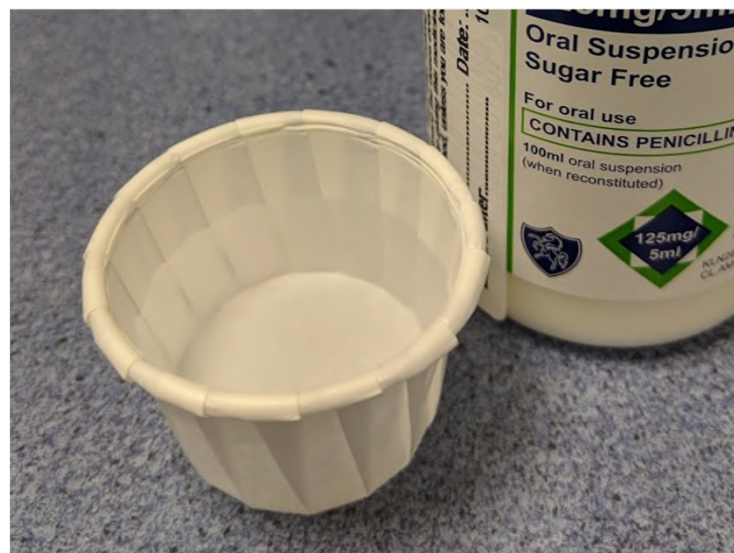


Getting medical treatment

The doctor or nurse might check my height and weight.

If I need medicine they will give me medicine. The nurse can tell me what my medicine is.

The medicine might be something I swallow.



Medical procedures

I might need more than medicine to help me to feel better. The hospital staff might do a medical procedure to help me feel better.

Medical procedures include taking blood, x-rays and using equipment to look at the inside of my body.

The nurse will help

I might be scared about medical procedures. The nurse can help me to feel better and less scared. The nurse will tell me what they are doing.

The nurse may use magic cream before a procedure. If it hurts I can tell the nurse.



What happens next

If I am feeling better I can go home. I can say goodbye to the doctors and nurses.



If I still feel unwell I might go to Ifor Ward. I might still need a doctor or nurse to take care of me.

Well done!

- You were
very brave



The nurses and doctors hope that
you feel better