

ITEM: 8

MEETING: Trust Board 19 September 2007

TITLE: Visible leadership programme update

SUMMARY: The Visible Leadership team, comprising all the matrons and senior nurses, continue to spend every Monday in uniform in clinical areas, working alongside staff and observing key aspects of patient care. Over the past two months, further hand hygiene and infection control assessments have been undertaken, together with days spent shadowing outpatient nurses and porters. Attached are the summary results for the infection control (Appendix A) and hand hygiene audits (Appendix B).

The infection control assessments, which are carried out on the six high risk ward opportunistically, have in most of the aspects shown an improvement over the three audits in June, July and August. The assessments will change in September to look at compliance with TB protocols. The hand hygiene results have shown a small overall improvement, but with improved compliance amongst doctors and therapists. A further audit was undertaken at the beginning of September, which was the first assessment of the new junior doctors in post. Formal analysis is still awaited, but early review of the results shows a continued improvement in compliance.

Summaries of the shadowing visits in outpatients (Appendix C) and with porters (Appendix D) are also attached for information, developing the work from the initial focus on inpatient areas. Follow-up work is underway in both areas.

ACTION: For information

REPORT FROM: Deborah Wheeler, Director of Nursing and Clinical Development

Financial Validation Lead: Director of Finance	Not applicable
Compliance with statute, directions, policy, guidance Lead: All directors	Essence of care, Department of Health Clean your hands campaign, NPSA Hygiene Code, Department of Health 2006 Saving Lives, Department of Health
Compliance with Healthcare Commission Core/Developmental Standards Lead: Director of Nursing & Clinical Development	Reference: First domain: patient safety C4a, C5d
Compliance with Auditors' Local Evaluation standards (ALE) Lead: Director of Finance	Reference:
Compliance with requirements of FT application and monitoring regime Lead: Director of Strategy & Performance	Reference: