

## **Whittington Health NHS Trust**

### **Privacy Statement for patients receiving a pharmacy service from Whittington Health**

This page describes how Whittington Health Pharmacy manages and uses the data held about patients. This includes how and why we may share information held with other organisations; and how confidentiality of this information is maintained.

#### **What is personal data?**

Information that relates to any living person who could be identified by that information.

#### **Why does Whittington Health Pharmacy department hold information on our patients?**

The pharmacy department needs to access patient data from a multitude of other care providers (GPs, care homes, other hospital Trusts etc.) to enable us to provide a healthcare service. We will also access and store data whilst you are in hospital (for example, any medicines you received during a previous care episode).

#### **How else might Whittington Health access or share data?**

As Whittington Health is an integrated care organisation, we have pharmacy staff employed in many different areas. We often access and share information to ensure you receive the highest standard of care when in your own home, not just whilst you are admitted to hospital. This may involve sharing data with:

- Care/nursing homes
- Your GP
- London ambulance service
- Other NHS Trusts
- Social services
- Other care providers

We may also share your prescribing information with commissioning bodies to ensure that you have access to the most appropriate medicines and that your access to medication is not delayed.

#### **Privacy Notice**

Whittington Health NHS Trust is the data controller and will process your data for health purposes in accordance with the regulations that apply to:

- **6(1)(e) of The General Data Protection Regulation 2016 (GDPR) & Data Protection Act 2018 (DPA18)**
- **9(2)(h) of The General Data Protection Regulation 2016 (GDPR) & Data Protection Act 2018 (DPA18)**

Data will be stored on servers based in the UK and will not be transferred outside the EU.

Records will be retained as per the requirements set out in the Medicines, Ethics and Practice for Pharmacy professionals.

You can contact the Data Protection Officer at [InformationGovernance.Whitthealth@nhs.net](mailto:InformationGovernance.Whitthealth@nhs.net) or by calling 0207 288 3077.

If you have been dissatisfied with the service you have been provided and have exhausted the Trust's complaints process, you can refer any complaints to the Information Commissioner's Office (ICO) via their website (<https://ico.org.uk/>) or by calling 0303 123 1113