

Whittington Health Trust Board

1 February 2017

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| Title: | Chief Executive Officer's Report to the Board | | | | | | |
| Agenda item: | 17/019 | | Paper | | | 02 | |
| Action requested: | For discussion and information. | | | | | | |
| Executive Summary: | The purpose of this report is to highlight specific issues to the Trust Board and to update the Board on local, regional and national key issues facing the Trust. | | | | | | |
| Summary of recommendations: | To note the report. | | | | | | |
| Fit with WH strategy: | This report provides an update on key issues for Whittington Health's strategic intent. | | | | | | |
| Reference to related / other documents: | Whittington Health's regulatory framework, strategies and policies. | | | | | | |
| Reference to areas of risk and corporate risks on the Board Assurance Framework: | Risks captured in risk registers and/or Board Assurance Framework. | | | | | | |
| Date paper completed: | 25 January 2017 | | | | | | |
| Author name and title: | Lynne Spencer, Director of Communications & Corporate Affairs | | | Director name and title: | Simon Pleydell, Chief Executive | | |
| Date paper seen by EC n/a | n/a | Equality Impact Assessment complete? | n/a | Quality Impact Assessment complete? | n/a | Financial Impact Assessment complete? | n/a |



CHIEF EXECUTIVE OFFICER REPORT

The purpose of this report is to highlight issues and key priorities to the Trust Board.

1. QUALITY AND PATIENT SAFETY

Specialist Cancer Nurses

We are hosting a second annual cancer care conference on 2 February. The conference has been designed to help those affected by cancer to better manage their health and wellbeing. The event will be hosted by our team of specialist cancer nurses who will lead workshops and talks that include nutritional and exercise advice.

Our same team of specialist cancer nurses were given a wonderful surprise in January by the ITV Good Morning Britain programme. Andi Peters from the 'Lorraine show team' visited our hospital to pay tribute to these nurses as part of a Cancer MacMillan initiative. Andi surprised our cancer nurses with £100 cash and a bouquet of flowers. The footage will be broadcast during week commencing 6 February.

Flu Campaign 2016 / 2017

We continue to achieve the top score across London for our 2016/17 uptake of the flu vaccine. 79.1% of our staff received a flu jab by the end of December against a target of 75%; last year's uptake was 62%. This is excellent news as it means our high profile campaign ensured as much protection for ourselves, our families and our patients against the flu virus. Thank you to the team leading the vaccination programme for helping us to save lives and protect the vulnerable.

We have had 119 patients who have tested positive for flu in the hospital to date and these were confirmed by our laboratory.

Schwartz Round Events

We have established a programme of Schwartz Rounds in 2016 and these will be rolled out in 2017. I am pleased Board members will be attending some of these sessions. These will provide a structured forum where clinical and non-clinical staff meet to discuss the emotional and social aspects of working in healthcare. Schwartz Round events are known to help staff feel more supported in their jobs by providing space and time to reflect on their roles.

MRSA Bacteraemia

We have done extremely well in keeping our patients safe and free from MRSA bacteraemia. We have reported only 1 case of hospital acquired MRSA bacteraemia in 2016 and this was in October. The previous reporting year 2015/16 we did not have any cases reported. We will continue to manage our high profile infectious control campaign across the community and hospital to aim to ensure that no further MRSA incidents are reported for the year 2016/17.

Clostridium Difficile

We have reported 5 cases of Clostridium Difficile up to the end of December. The target is for no more than 17 cases this year.

Cancer Waiting Time Targets

We were pleased to exceed all but one of our national cancer targets for November. We narrowly missed the 62 days from referral to treatment at 84.2% with a target of 85%. *Reported in arrears in line with the national cancer data validation process.*

- 31 days to first treatment 100% against target of 96%
- 31 days to subsequent treatment (surgery) 100% against target of 98%
- 31 days to subsequent treatment (drugs) 100% against a target of 93%
- 62 days from referral to treatment 84.2% against a target of 85%
- 14 days cancer to be first seen 97.2% against a target of 93%
- 14 days to be first seen for breast symptomatic 100% against a target of 93%

Community Access Targets

Our Improving Access to Psychological Therapies (IAPT) targets continue to improve:

- IAPT - patients moving to recovery 47.1% - target of 50%
- IAPT – patients waiting for treatment <6 weeks – 94.3% - target 75%

2. STRATEGIC

Strategic Estates Partner (SEP)

We continue to hold a series of competitive dialogues with interested parties to identify a Strategic Estates Partner to support the delivery of our estates strategy. This important process is going well and we expect to have chosen a partner by June 2017.

3. OPERATIONAL

Emergency Department

Extreme pressures within the emergency care pathway continue to be a significant challenge and our 4hr performance for December was 85.8% against a target of 95%.

Thank you to all our colleagues who are working so hard and with great compassion to care for our patients. I recognise this is an extremely pressurised time for our urgent and emergency care services. I want to acknowledge everyone's commitment to managing high quality and safe services for the significant numbers of patients attending the Emergency Department during this busy winter period.

We want to make sure our hospital is functioning as efficiently as possible, and to help us achieve this we managed our second Perfect Week 9 to 13 January. This was an excellent opportunity for our clinical and non-clinical teams to identify ways to enhance patient safety and work more closely with colleagues across teams in both community and hospital settings. The learning from the Perfect Week has been shared in a follow up workshop and will inform our continuous improvement programme for management of patients.

4. WORKFORCE

Staff Engagement

I am continuing to get out and about meeting different staff groups as part of an extensive programme of staff engagement events. These sessions are proving invaluable to hearing views and ideas from staff and my next Q&A session will be with our community podiatry colleagues.

5. FINANCE – APRIL TO DECEMBER MONTH 9

Although we reported a £0.6m deficit in December, with a year to date £5.1m deficit, our financial position continues to remain very concerning. We have significant challenges to overcome for the remaining 2 months of the 2016/17 financial year to meet our financial control total of £6.4m deficit. This includes meeting our overall annual financial targets which include our cost improvement savings, expenditure plans and budgetary controls.

Our pay expenditure was £0.4m off plan in December and is £1.9m off plan year to date. The pay bill for December was £18.6m; the highest monthly amount since April 2016 at £18.7m. Agency costs reduced for December at £0.8m but the overall pay bill remains significantly overspent.

Non Pay expenditure is favourable against plan, £0.8m in December and £4.1m year to date.

Total income was £0.5m off plan in December and work continues at ICSU level to increase productivity and activity for clinical income which includes improving day case and outpatients that continue to underperform.

The current cash position is £0.1m below plan and this includes our sustainability and transformation funding for the first 2 quarters of 2016/17.

Capital spending commitments total £2.9m (November reported at £2.5m), with £1.7 m incurred to date. Responsibility for monitoring progress against the capital programme is with the Capital Management Group who report to the Trust Management Group.

6. AWARDS

Congratulations to Kate Green, PA to our Director of Workforce who was nominated for the January staff award for her dedication, hard work and commitment to the senior administrative functions of the Trust. Kate always 'goes that extra mile' and has helped many corporate teams, at very short notice, during peaks of workloads or at times of unexpected absence. Well done to Kate.

Simon Pleydell
Chief Executive